

At: Aelodau'r Pwyllgor Archwilio  
Perfformiad

Dyddiad: Dydd Gwener, 26 Medi  
2014

Rhif Union: 01824 712554

ebost: dcc\_admin@denbighshire.gov.uk

Annwyl Gyngorydd

Fe'ch gwahoddir i fynychu cyfarfod y **PWYLLGOR ARCHWILIO PERFFORMIAD, DYDD IAU, 2 HYDREF 2014 am 9.30 am yn YSTAFELL BWYLLGORA 1A, NEUADD Y SIR, RHUTHUN.**

Yn gywir iawn

G Williams  
Pennaeth Gwasanaethau Cyfreithiol a Democrataidd

## **AGENDA**

### **RHAN 1 - GWAHODDIR Y WASG A'R CYHOEDD I'R RHAN HON O'R CYFARFOD**

#### **1 YMDDIHEURIADAU**

#### **2 DATGAN CYSYLLTIAD**

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu sy'n rhagfarnu mewn unrhyw fusnes a nodwyd i'w ystyried yn y cyfarfod hwn.

#### **3 MATERION BRYD FEL Y'U CYTUNWYD GAN Y CADEIRYDD**

Rhybudd o eitemau y dylid ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion brys yn unol ag Adran 100B (4) Deddf Llywodraeth Leol 1972.

#### **4 COFNODION Y CYFARFOD DIWETHAF (Tudalennau 5 - 10)**

Derbyn cofnodion y Pwyllgor Archwilio Perfformiad a gynhaliwyd ar 17 Gorffennaf, 2014 (copi ynghlwm).

**5 ARHOLIADAU ALLANOL DRO AC ASESIAU ATHRAWON**

(Tudalennau 11 - 16)

Ystyried adroddiad (copi ynghlwm) ar berfformiad disgyblion y Sir ym mhob cyfnod allweddol a chanlyniadau dros dro disgyblion Cyfnod Allweddol 4 ac ôl-16.

**9:35 – 10:10**

**6 PLANT SY'N DERBYN GOFAL - DANGOSYDDION PERFFORMIAD**

(Tudalennau 17 - 20)

Ystyried adroddiad (copi ynghlwm) yn amlinellu'r camau sy'n cael eu cymryd i wella perfformiad mewn perthynas â chwblhau ymweliadau statudol o fewn y terfynau amser disgwylidig, gwella canlyniadau addysgol ac iechyd, a lleihau nifer y lleoliadau ar gyfer plant y sir sy'n derbyn gofal.

**10:10 – 10:40**

~~~~~ **EGWYL** ~~~~~

**7 ADOLYGIAD PERFFORMIAD BLYNYDDOL 2013/14** (Tudalennau 21 - 80)

Derbyn barn y Pwyllgor Archwilio ar adroddiad Adolygiad Perfformiad Blynyddol y Cyngor (copi ynghlwm) cyn ei gyflwyno i'r Cyngor Sir er cymeradwyaeth.

**10:55 – 11:25**

**8 RHAGLEN WAITH ARCHWILIO** (Tudalennau 81 - 98)

Ystyried adroddiad gan y Cydlynnydd Archwilio (copi ynghlwm) yn gofyn am adolygiad o raglen gwaith i'r dyfodol y pwyllgor a diweddaru'r aelodau ar faterion perthnasol.

**11:25 – 11:40**

**9 ADBORTH GAN GYNRYCHIOLWYR PWYLLGORAU**

Derbyn unrhyw ddiweddariad gan gynrychiolwyr y Pwyllgor ar wahanol Fyrddau a Grwpiau'r Cyngor.

**11:50 – 12:00**

## **RHAN 2 - EITEMAU CYFRINACHOL**

Argymhellir, yn unol ag Adran 100A (4) Deddf Llywodraeth Leol 1972, y dylid gwahardd y Wasg a'r Cyhoedd o'r cyfarfod yn ystod trafod y materion canlynol oherwydd y tebygolrwydd y caiff gwybodaeth eithriedig, fel y diffinnir ym Mharagraff 12,13,14, Rhan 4 o Atodlen 12A y Ddeddf, ei datgelu.

### **10 DYFODOL GWASANAETHAU GOFAL CYMDEITHASOL MEWNOL** (Tudalennau 99 - 134)

Ystyried adroddiad (copi ynghlwm) sy'n amlinellu canfyddiadau a chasgliadau'r Grŵp Tasg a Gorffen o ran cynaliadwyedd ariannol gwasanaethau gofal cymdeithasol mewnol y Cyngor yn y dyfodol.

**12:00 – 12:35**

## **DATGELU A CHOFRESTRU BUDDIANNAU**

### **AELODAETH**

#### **Y Cynghorwyr**

Y Cyngorydd David Simmons  
(Cadeirydd)

Y Cyngorydd Arwel Roberts (Is-  
Gadeirydd)

Meirick Davies  
Richard Davies  
Colin Hughes  
Geraint Lloyd-Williams

Peter Owen  
Dewi Owens  
Gareth Sandilands

#### **Aelodau Cyfetholedig dros Addysg sy'n Pleidleisio (Rhifau Eitemau Agenda 5 & 6 yn unig)**

Gill Greenland  
Debra Houghton  
Nicola Lewis

Dr. D. Marjoram  
Gareth Williams

### **COPIAU I'R:**

Holl Gynghorwyr er gwybodaeth  
Y Wasg a'r Llyfrgelloedd  
Cyngorau Tref a Chymuned

Mae tudalen hwn yn fwriadol wag

## PWYLLGOR ARCHWILIO PERFFORMIAD

Cofnodion cyfarfod o'r Pwyllgor Archwilio Perfformiad a gynhaliwyd yn Siambr y Cyngor, Ty Russell, Y Rhyl, Dydd Iau, 17 Gorffennaf 2014 am 9.30 am.

### YN BRESENNOL

Y Cyngorwyr Richard Davies, Geraint Lloyd-Williams, Peter Owen, Arwel Roberts (Is-Gadeirydd), Gareth Sandilands a David Simmons (Cadeirydd)

Aelodau Cyfetholedig – roedd Gill Greenland, Dawn Marjoram a Gareth Williams yn bresennol ar gyfer Eitem 5 ar y Rhaglen.

Aelodau'r Cabinet – roedd y Cyngorydd Barbara Smith yn bresennol ar gyfer Eitem 6 ar y Rhaglen

### HEFYD YN BRESENNOL

Prif Weithredwr (MM); Pennaeth Addysg (KE); Rheolwr Tîm Partneriaethau a Chymunedau (LG); Swyddog Arweiniol: Llyfrgelloedd, y Celfyddydau a Phobl Ifanc (RE); Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd (GW); Rheolwr Gwasanaethau Adnoddau Dynol (CR); Rheolwr Archwilio (BS); Rheolwr Gwybodaeth Gorfforaethol (CB); Uwch Ymgynghorydd Iechyd a Diogelwch Corfforaethol (GL); Cydlynnydd Craffu (RhE), a Gweinyddwr Pwyllgorau (KEJ)

### PWYNT O WYBODAETH

Gan y byddai'r Cadeirydd – y Cyngorydd David Simmons yn cyrraedd yn hwyr ar gyfer y cyfarfod llywyddodd yr Is-Gadeirydd - y Cyngorydd Arwel Roberts yn ystod rhan gyntaf y cyfarfod.

#### 1 YMDDIHEURIADAU

Y Cyngorwyr Meirick Davies, Colin Hughes a Dewi Owens ynghyd â'r Aelodau Cyfetholedig Debra Houghton a Nicola Lewis

#### 2 DATGAN CYSYLLTIAD

Ni chodwyd unrhyw ddatganiad o ddiddordeb personol neu fuddiannau sy'n rhagfarnu.

#### 3 MATERION BRYN FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Ni chafwyd unrhyw faterion bryn.

#### 4 COFNODION Y CYFARFOD DIWETHAF

Cyflwynwyd cofnodion y Pwyllgor Archwilio Perfformiad a gynhaliwyd ar 12 Mehefin 2014.

## **Materion yn codi -**

Tudalen 8 - Eitem 8 Strategaeth Ystâd Amaethyddol - Dywedodd y Cydlynnydd Archwilio fod copi o adroddiad Fforwm Gwledig CLILC 'Ffermydd Sirol Cymreig', a ddosbarthwyd i aelodau cyn y cyfarfod diwethaf wedi'i anfon at aelodau'r Gweithgor Ystâd Amaethyddol ar gais yr Aelod Arweiniol, Y Cyngorydd Huw Jones. Byddai adroddiad ar berfformiad yr Ystâd Amaethyddol yn cael ei gyflwyno i'r pwyllgor ym mis Tachwedd a byddai'r strategaeth hirdymor ddrafft ar gyfer yr Ystâd Amaethyddol yn cael ei chyflwyno ym mis Ionawr 2015.

Tudalen 10 - Eitem 9 adroddiad blynyddol Cyfarwyddwr y Gwasanaethau Cymdeithasol 2013/14 – Roedd y wybodaeth y gofynnwyd amdani gan yr aelodau ar y Prosiect Taith i Waith wedi ei chynnwys ym mriiff gwybodaeth y Pwyllgor (a ddosbarthwyd yn flaenorol).

***PENDERFYNWYD** y dylid derbyn a chymeradwyo cofnodion y cyfarfod a gynhaliwyd ar 12 Mehefin 2014 fel cofnod cywir.*

## **5 GWEITHGARWCH CYN AROLWG MEWN YMATEB I ADRODDIAD ESTYN AR ANSAWDD GWASANAETHAU ADDYSG YR AWDURDOD LLEOL I BLANT A PHOBL IFANC YN SIR DDINBYCH.**

Cyflwynodd y Rheolwr Partneriaethau a Chymunedau adroddiad (a ddosbarthwyd yn flaenorol) yn diweddarau'r aelodau ar y cynnydd a wnaed wrth fynd i'r afael ag argymhellion Estyn yn dilyn arolwg 2012 ers yr adroddiad diwethaf a gyflwynwyd i'r Pwyllgor Archwilio ym mis Ionawr 2014.

Atgoffwyd yr Aelodau am ganlyniad cadarnhaol yr arolwg gyda dim ond dau argymhelliad ar gyfer gwella ymhellach -

- (1) Gwella cywirdeb Asesiadau Athrawon ar ddiwedd Cyfnod Allweddol 3
- (2) Adnabod pob gwasanaeth plant a phobl ifanc yn Sir Ddinbych a sefydlu system effeithiol i fesur effaith y gwasanaethau hyn i gynorthwyo'r Awdurdod a'i bartneriaid i benderfynu a yw'r gwasanaethau hyn yn cynnig gwerth am arian.

Adroddodd y Pennaeth Addysg am y gwaith a wnaed i fynd i'r afael â'r argymhelliad cyntaf ac roedd yr aelodau'n falch o nodi bod y canlyniadau Cyfnod Allweddol 3 a ddilyswyd yn dangos bod yr argymhelliad hwn wedi derbyn sylw. Roedd y Dangosydd Pwnc Craidd wedi codi am y seithfed flwyddyn yn olynol - gan godi o 75% yn 2013 i 83.3% yn 2014. Roedd yn bwysig i'r Cyngor sicrhau bod canlyniadau disgyblion ar ddiwedd addysg gynradd ac uwchradd yn cael eu cynnal a'u gwella. Yng ngoleuni'r canlyniadau gwell cytunodd y Pwyllgor y gellid monitro'r argymhelliad hwn yn y dyfodol drwy archwilio canlyniadau arholiadau allanol ac asesiadau athrawon bob blwyddyn, sef rhywbeth y mae'r Pwyllgor yn ei wneud yn yr hydref bob blwyddyn. Eleni byddai'r adroddiad yn cael ei gyflwyno i gyfarfod mis Hydref y Pwyllgor, a byddai cynrychiolydd o GwE (Gwasanaeth Gwella Ysgolion Rhanbarthol) hefyd yn bresennol i gyflwyno adroddiad blynyddol ar gynnydd. Wrth

ymateb i faterion a godwyd gan yr Aelod Cyfetholedig Dawn Marjoram, cadarnhaodd y Pennaeth Addysg fod ysgolion arbennig yn cael eu cefnogi yn yr un modd o ran archwilio a systemau ar waith, ond nid yw data yn cael ei fesur yn erbyn ysgolion priif ffrwd. Roedd yn derbyn bod anawsterau o ran y data cymharol ac yn cydnabod bod ysgolion arbennig yn gweithio'n galed i olrhain cynnydd disgyblion.

Derbyniodd y Pwyllgor fod yr ail argymhelliad yn llawer mwy anodd i'w ddiffinio a'i fesur. Dywedodd y Swyddogion, mewn ymgais i fynd i'r afael â'r argymhelliad hwn fod ymarfer mapio ar y gweill i lunio cronfa ddata o wasanaethau i blant a phobl ifanc yn y sir ac i nodi unrhyw fylchau yn y ddarpariaeth. Codwyd pryderon ynghylch y diffyg darpariaeth yn ardal Dyffryn Dyfrdwy ar gyfer y rhai sydd ag anghenion arbennig a chytunodd swyddogion i ystyried y ddarpariaeth ar gyfer plant a phobl ifanc ag anghenion arbennig yn yr ardal honno, gan gynnwys opsiynau i'w cynnwys mewn gweithgareddau plant ac ieuentid presennol. Byddai holiaduron yn cael eu cwblhau gan y sefydliadau ym mhresenoldeb swyddogion y Gwasanaeth Gwybodaeth i Deuluoedd a fyddai'n pwysleisio'r angen am atebion onest am y gwasanaethau a ddarperir ar hyn o bryd er mwyn sicrhau y gallai unrhyw fylchau a nodwyd gael eu hystyried ar gyfer darpariaeth yn y dyfodol. Wrth ymateb i gwestiynau pellach ymhelaethodd y swyddogion ar y broses fonitro sydd ar waith, cyfranogiad sefydliadau partner eraill o fewn y broses a'r amserlenni ar gyfer casglu a dadansoddi data. Tynnwyd sylw at bwysigrwydd hyrwyddo argaeledd gwasanaethau a chytunwyd i dderbyn adroddiad pellach ar ôl i'r gwaith mapio gael ei gwblhau.

#### **PENDERFYNWYD -**

- (a) nodi'r wybodaeth a ddarparwyd o ran cynnydd wrth fynd i'r afael ag argymhellion Estyn;*
- b) yn sgil y gwelliant a gynhaliwyd yng nghywirdeb asesiadau athrawon ar ddiwedd Cyfnod Allweddol 3, nid oedd angen adroddiadau annibynnol pellach ar y mater hwn. Yn y dyfodol byddai'r agwedd hon yn cael ei monitro drwy'r adroddiad blynyddol a gyflwynir i'r Pwyllgor ar ganlyniadau arholiadau allanol ac asesiadau athrawon, ac*
- (c) unwaith y bydd y gwaith mapio wedi ei gwblhau, bod adroddiad pellach yn cael ei gyflwyno i'r Pwyllgor yn gynnar yn 2015 yn amlinellu canlyniadau'r gwaith hwnnw a chynigion ar sut y gellid mesur effaith a gwerth am arian y gwasanaethau i blant a phobl ifanc ar draws y sir.*

## **6 FFRAMWAITH ADNODDAU DYNOL**

Cyflwynodd y Rheolwr Gwasanaethau Adnoddau Dynol adroddiad (a ddosbarthwyd yn flaenorol) yn ymwneud â'r risg nad oedd y Fframwaith AD yn cefnogi amcanion y sefydliad ac yn rhoi'r wybodaeth ddiweddaraf am y cynnydd a wnaed o ran cyflawni'r Cynllun Gwella AD a chynlluniau yn y dyfodol i liniaru'r risg hwn.

Darparodd y Pennaeth Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd ychydig o gefndir a chyd-destun i'r adroddiad a dywedodd y Rheolwr Gwasanaethau Adnoddau Dynol wrth y Pwyllgor am y mesurau a gymerwyd gan y

Gwasanaeth AD yn ystod y deunaw mis diwethaf i wella'r gwasanaeth craidd ac i ddarparu gwasanaeth gwell ar gyfer y defnyddiwr gwasanaeth. Nododd yr Aelodau bod 90% o'r tua 360 o gamau gweithredu yn y Cynllun Gwella AD bellach wedi eu cyflwyno. Adroddodd y Rheolwr Archwilio ar adolygiad dilynol diweddar o'r gwasanaeth a gynhaliwyd gan Archwilio Mewnol a fyddai'n cael ei gyhoeddi cyn hir, a fyddai'n rhoi sicrwydd bod y Gwasanaeth wedi gwella ac nad oedd unrhyw feysydd newydd o bryder. Roedd ailstrwythuro gwreiddiol y Gwasanaeth a'i fodel darparu wedi bod yn rhy uchelgeisiol gyda disgwyliadau rhy uchel gan nad oedd y systemau TG perthnasol ar waith i gyflwyno'r strategaeth. Serch hynny, roedd staff AD yn ymroddedig ac yn barod i symud ymlaen i gam nesaf y cynllun gwella a oedd yn canolbwyntio ar reolwyr a'r cymorth a'r offer y mae eu hangen arnynt. Cydnabuwyd hefyd, er bod y System Rheoli Cofnodion Electronig a Dogfennau (EDRMS) wedi golygu ffordd newydd o weithio ar gyfer pob aelod o staff y Gwasanaeth, roedd wedi arwain at ddull mwy diogel o gadw gwybodaeth bersonol.

Ymatebodd y swyddogion i gwestiynau'r aelodau yn cadarnhau'r defnydd llwyddiannus o EDRMS a chynlluniau yn y dyfodol i ddefnyddio capasiti presennol mewn systemau TG eraill. O ran hyfforddiant roedd gan y Gwasanaeth gyfanswm o 35 aelod o staff a hyfforddwyd bob pythefnos, gyda staff a oedd yn absennol oherwydd salwch neu wyliau yn elwa o 'gynllun cyfeillio' er mwyn dal i fyny ar unrhyw hyfforddiant a gollwyd. O ran arbedion posibl o fewn y Gwasanaeth i gyfrannu at raglen effeithlonrwydd corfforaethol y Cyngor, dywedodd y swyddogion y byddai opsiynau arbedion posibl yn cael eu cyflwyno i aelodau mewn un o'r cyfarfodydd cyllideb a raglennwyd.

Er bod y gwelliannau a wnaed o fewn y Gwasanaeth â'r potensial i leihau'r sgôr risg gweddilliol ar y Gofrestr Risg Gorfforaethol, dywedodd y Prif Weithredwr a'r Pennaeth Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd eu bod yn fodlon i'r Fframwaith AD aros ar y Gofrestr hyd y gellir rhagweld gan y byddai hyn yn gwarchod rhag hunanfodddhad. Dywedodd y Cynghorydd Barbara Smith, Aelod Arweiniol dros Foderneiddio a Pherfformiad hefyd fod y Gwasanaeth AD yn ymddangos fel un o'i blaenoriaethau yn y Cynllun Corfforaethol.

Llongyfarchodd y Pwyllgor y Gwasanaeth a'r Rheolwr Gwasanaethau Adnoddau Dynol am y gwelliannau a gyflawnwyd hyd yma a -

***PENDERFYNWYD***, ar ôl ystyried y wybodaeth a ddarparwyd am y cynnydd a wnaed wrth fynd i'r afael â'r risg a nodwyd yn y Gofrestr Risg Gorfforaethol, gofyn bod adroddiad gwybodaeth yn cael ei gyflwyno i'r aelodau mewn chwe mis yn amlinellu'r cynnydd a wnaed o ran cyflawni'r Cynllun Gwella AD a'r camau gweithredu a nodwyd ac a weithredwyd yn dilyn cyhoeddi'r adroddiad yn dilyn yr Archwiliad Mewnol.

Ar yr amser hwn (10.45 a.m.) cafwyd egwyl ar gyfer lluniaeth.

## **7 ADRODDIADAU IECHYD A DIOGELWCH**

Cyflwynodd y Rheolwr Gwybodaeth Corfforaethol adroddiad (a ddosbarthwyd yn flaenorol) yn rhoi trosolwg o'r materion sy'n gysylltiedig ag adrodd am ddigwyddiadau iechyd a diogelwch a'r camau a gymerir i ymdrin â hwy. Gofynnwyd



am yr adroddiad gan y Pwyllgor Archwilio yn dilyn ystyried yr Adroddiad Blynyddol Iechyd a Diogelwch Corfforaethol ym mis Mai 2014. Er mai'r bwriad gwreiddiol oedd gwahodd y darparwr meddalwedd (Civica) i fynychu'r cyfarfod ystyriwyd wedyn ei bod yn fwy priodol i adolygu ac yna yn datrys y materion yn fewnol.

Darparwyd rhywfaint o wybodaeth gefndir yn ymwneud â datblygu'r system adrodd am ddigwyddiadau iechyd a diogelwch ynghyd â chyfranogiad y Tîm System Rheoli Cofnodion Electronig a Dogfennau (EDRMS); TGCh Corfforaethol, a Civica yn y broses honno. Rhoddwyd gwybod i'r Pwyllgor am y camau a gymerwyd gyda golwg ar fynd i'r afael â'r problemau a gafwyd gyda chategoreiddio mathau o ddamweiniau ar adran Iechyd a Diogelwch y System EDRM, a arweiniodd at nifer uchel o ddamweiniau a ddosbarthwyd fel 'Arall' ac 'Amherthnasol' yn cael eu hadrodd ar adroddiadau ystadegol rheolaidd y Gwasanaeth. Arweiniodd hyn at swyddogion yn gorfod edrych ar bob cofnod er mwyn nodi tueddiadau neu broblemau cyn y gallent ddechrau mynd i'r afael â hwy. Dywedodd y Swyddogion fod y swyddogion Iechyd a Diogelwch, EDRMS a TG wedi gweithio'n agos ers i'r Pwyllgor fynegi pryderon ynghylch y broblem ym mis Mai. Nodwyd ers hynny mai'r ffurflen gwe oedd gwraidd y broblem. Byddai'r categorïau 'Arall' ac 'Amherthnasol' yn cael eu tynnu oddi ar y ffurflen a byddai meysydd ychwanegol yn cael eu cynnwys er mwyn galluogi adroddiadau manwl a diffiniol. Byddai rhai enghreifftiau o adrodd am achosion 'Arall' neu 'Amherthnasol' yn digwydd hyd nes y bydd y system well yn gwbl weithredol ac y byddai'r cyfnod adrodd cyfan yn dechrau ar ôl gweithredu'r system well yn llawn. Cyfeiriwyd hefyd at nifer o faterion eraill sy'n gysylltiedig â'r system a chytunwyd ar gamau gweithredu i ymdrin â hwy i'w cwblhau erbyn mis Hydref 2014

Mewn ymateb i gwestiynau cadarnhaodd yr Uwch Ymgynghorydd Iechyd a Diogelwch Corfforaethol fod camau wedi'u cynllunio i fynd i'r afael â'r materion wedi bod yn gyflym ar ôl cynnwys y Pwyllgor ac roedd yn hyderus y byddai'r problemau a nodwyd yn cael eu datrys yn foddhaol ac yn amserol gan sicrhau system addas at y diben. Byddai'r costau ychwanegol ar gyfer gwella ac ymestyn y system EDRMS yn cael eu hariannu o'r gyllideb EDRMS bresennol. Ystyriodd y Pwyllgor y wybodaeth a gyflwynwyd a'r camau gweithredu er mwyn sicrhau y darperir data ystyrion o ran cofnodi digwyddiadau iechyd a diogelwch ac wedi hynny -

***PENDERFYNWYD*** cymeradwyo'r camau a gymerwyd hyd yma i ganfod y materion sy'n gysylltiedig ag adrodd am y digwyddiadau iechyd a diogelwch a'r camau sy'n cael eu cymryd i fynd i'r afael â hwy.

## **8 RHAGLEN WAITH ARCHWILIO**

Cyflwynwyd Adroddiad gan y Cydlynnydd Archwilio (a ddosbarthwyd yn flaenorol) yn gofyn i'r Aelodau adolygu rhaglen waith y Pwyllgor ac yn rhoi diweddariad am faterion perthnasol.

Gofynnodd y Cynghorydd Arwel Roberts bod y Polisi Cludiant Ysgol yn eitem ar gyfer archwilio yn y dyfodol ac adroddodd y Prif Weithredwr ar feysydd o'r polisi sy'n cael eu hadolygu ar hyn o bryd. Cytunwyd bod y polisi newydd drafft yn cael ei gyflwyno i'r pwyllgor archwilio cyn ei gyflwyno i'r Cabinet i'w gymeradwyo. Nododd

Aelodau hefyd y cynnig bod yr holl eitemau addysg yn y dyfodol yn cael eu hystyried gan y pwyllgor hwn.

Rhoddodd y Cydlynnydd Craffu ddiweddariad i'r aelodau ar y Grŵp Tasg a Gorffen Gwasanaethau Oedolion a Gofal Cymdeithasol a datblygu arfarniad opsiynau ar gyfer darparu yn y dyfodol. Byddai'r Grŵp yn cyfarfod am y tro olaf yr wythnos ganlynol, er mwyn cwblhau eu hadroddiad. Atgoffwyd yr Aelodau hefyd am y cynnig i sefydlu Grŵp Tasg a Gorffen Tai Fforddiadwy i archwilio amryw faterion yn ymwneud â thai fforddiadwy. Gofynnwyd i'r Pwyllgor benodi cynrychiolydd a dirprwy ar y Grŵp.

**PENDERFYNWYD -**

- (a) *y dylid cymeradwyo'r rhaglen gwaith i'r dyfodol fel y manylir yn Atodiad 1 yr adroddiad, a*
- (b) *bod y Cynghorwyr Colin Hughes a Geraint Lloyd-Williams yn cael eu penodi'n gynrychiolydd a dirprwy gynrychiolydd y Pwyllgor yn y drefn honno ar y Grŵp Tasg a Gorffen Tai Fforddiadwy.*

**9 ADBORTH GAN GYNRYCHIOLWYR PWYLLGORAU**

Adroddodd cynrychiolwyr y Pwyllgor ar eu presenoldeb mewn cyfarfodydd fel a ganlyn -

Adroddodd y Cynghorydd Arwel Roberts am gyfarfod gyda Phennaeth y Gwasanaethau Plant a Theuluoedd a'r Aelod Arweiniol dros Ofal Cymdeithasol i drafod perfformiad sy'n ymwneud â chynnal cynadleddau amddiffyn plant a godwyd yng nghyfarfod diwethaf y Pwyllgor. Canmolodd y gwaith sy'n cael ei wneud ac roedd yn fodlon bod staff yn gwneud gwaith ardderchog. Tynnodd y Cydlynnydd Archwilio sylw'r aelodau at friff gwybodaeth y Pwyllgor (a ddisbarthwyd yn flaenorol) a oedd yn rhoi datganiad gan yr Aelod Arweiniol lle eglurodd wrth ymdrechu i gydymffurfio â dangosyddion perfformiad, y byddai achlysuron weithiau pan oedd yn fwy pwrpasol i oedi ychydig yn hytrach na symud ymlaen i gynhadledd heb gyfranogiad chwaraewr allweddol. Nododd y Pwyllgor eu bod yn fodlon â'r eglurhad a roddwyd.

Dywedodd y Cynghorydd Gareth Sandilands fod y Grŵp Buddsoddi Strategol wedi cyfarfod i drafod y Rhaglen Moderneiddio Addysg gyda phopeth yn mynd yn ôl y cynllun.

Cadarnhaodd y Cynghorydd Richard Davies ei bresenoldeb yn y Grŵp Tasg a Gorffen Oedolion a Gofal Cymdeithasol (roedd diweddariad wedi ei ddarparu o dan yr eitem flaenorol).

**PENDERFYNWYD** *y dylid nodi'r adroddiadau llafar oddi wrth aelodau a fu'n mynychu cyfarfodydd.*

Daeth y cyfarfod i ben am 11.25 a.m.

|                                 |                                                                |
|---------------------------------|----------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Perfformiad</b>                          |
| <b>Dyddiad y Cyfarfod:</b>      | <b>2 Hydref 2014</b>                                           |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol dros Addysg /Pennaeth Addysg</b>            |
| <b>Awdur yr Adroddiad:</b>      | <b>Swyddog Effeithlonrwydd Perfformiad Ysgolion - Uwchradd</b> |
| <b>Teitl:</b>                   | <b>Arholiadau Allanol Dros Dro ac Aseidiadau Athrawon</b>      |

---

## 1. Am beth y mae'r adroddiad yn sôn?

Perfformiad ysgolion ym mhob cyfnod allweddol a chanlyniadau arholiadau allanol dros dro Cyfnod Allweddol 4 ac ôl-16. Caiff dadansoddiad manwl o'r canlyniadau ei roi i aelodau'r pwyllgor pan ddaw gwybodaeth sydd wedi'i dilysu a'i meincnodi ar gael ym mis Rhagfyr ar gyfer CA4 a CA5.

## 2. Beth yw'r rheswm dros gyflwyno'r adroddiad hwn?

Rhoi gwybodaeth am berfformiad aseidiadau athrawon ac arholiadau allanol ysgolion Sir Ddinbych.

## 3. Beth yw'r Argymhellion?

Bod yr aelodau yn adolygu perfformiad yr ysgolion yn erbyn perfformiad blaenorol a'r meincnodau allanol sydd ar gael ar hyn o bryd ac yn gwneud sylwadau yn unol â hynny.

### 1. Aseidiadau Athrawon a ddilyswyd o'r Cyfnod Sylfaen i CA3

### 2. Cyfnod Sylfaen

Yn achos Dangosydd y Cyfnod Sylfaen (DCS), mae perfformiad 2014 wedi cynyddu i 86.1% o'i gymharu â 84.9% yn 2013. Er gwaethaf y cynnydd o 1.2% mae Sir Ddinbych wedi gostwng o'r 8<sup>fed</sup> safle yn 2013 i'r 9<sup>fed</sup> yng Nghymru. Fodd bynnag, ac eithrio laith Llythrennedd a Chyfathrebu a ostyngodd o 0.5% ac o'r 6ed i'r 14eg safle, roedd pob mesur yn y 10 uchaf yng Nghymru. O ran canran y disgyblion a lwyddodd i ennill y DCS, dyma'r 3<sup>edd</sup> flwyddyn o welliant yn olynol.

### 3. Cam Allweddol 2

Mae pob mesur yn perfformio yn y 10 uchaf, ac eithrio Cymraeg sydd wedi gostwng o'r 14eg safle (88%) yn 2013 i'r 18fed (85.1%) yn 2014, gwahaniaeth

o -2.9%. Y Dangosydd Pynciau Craidd (DPC) yw nifer y disgyblion a enillodd Lefel 4 yn Saesneg/Cymraeg, mathemateg a gwyddoniaeth. Mae canran y disgyblion sy'n cyrraedd y DPC ar ddiwedd CA1 wedi cynyddu am y 5<sup>ed</sup> blwyddyn yn olynol. Fodd bynnag, rhwng 2013 (86.0%) a 2014 (86.6%) cafwyd gostyngiad yn y gyfradd hon ac fe wnaethom ddisgyn o'r 9<sup>fed</sup> safle i'r 10<sup>fed</sup> yng Nghymru.

Er bod perfformiad ym Mathemateg wedi cynyddu o 89.1% i 89.5% cafwyd gostyngiad o'r 5ed safle i'r 9fed. Gostyngodd perfformiad Gwyddoniaeth o 92.3% yn 2013 i 90.9% yn 2014 ac o'r 5<sup>ed</sup> i'r 10<sup>fed</sup> safle yng Nghymru. O ran y meysydd ymyrryd, byddwn yn canolbwyntio ein sylw ar Cymraeg eleni.

#### 4. Cam Allweddol 3

Gwelwyd gwelliant sylweddol ym mherfformiad 2014 o'i gymharu â 2013: roedd yr holl fesurau yn y 10 uchaf ac yn rhagori ar ganrannau 2013. Mae Cymraeg Ail Iaith wedi codi i'r 2<sup>il</sup> (82.4%) safle yng Nghymru o'r 16eg (72.6%), cynnydd o ymron i 10% er 2013. Gwelwyd cynnydd o 8.2% yn y DPC gan godi o'r 15<sup>fed</sup> (75%) i'r 10<sup>fed</sup> (83.2%) safle.

Hefyd gwelwyd cynnydd sylweddol yn Saesneg (88.5%), Cymraeg (91.1%), mathemateg (88.8%) a gwyddoniaeth (93.5%) o'u cymharu â 2013, cafwyd cynnydd hefyd yn 2014 yn nifer y disgyblion a gyrhaeddodd Lefelau uwch 6 a 7 yn yr holl bynciau craidd.

#### 5. Canlyniadau arholiadau allanol nas dilyswyd

##### Lefel 2/TGAU

Mae Trothwy Lefel 2 yn cynnwys Saesneg/ Cymraeg a mathemateg wedi codi o 53.23% yn 2013 i 55.4% yn 2014. Mae hyn yn gosod yr Awdurdod Lleol yn y trydydd safle yng Ngogledd Cymru y tu ôl i Gwynedd a Sir y Fflint ac mae'n debygol y byddwn yn y 10 uchaf yng Nghymru ac yn uwch na'n safle meincnodedig, yn amodol ar ddilysu'r canlyniadau.

Cafwyd gwelliant yn nhrothwyon Lefelau 1 a 2 am y seithfed flwyddyn yn olynol. Gwelwyd cynnydd dros dro yn Nhrothwy Lefel 2 (5 \*A-C neu gymhwyster cyfwerth) o 84.4% yn 2013 i 88.6% yn 2014. Mae hyn yn debyg o osod Sir Ddinbych yn y tri uchaf yng Nghymru eleni. Cafwyd cynnydd yn Nhrothwy Lefel 1 o 93.7% yn 2013 i 95.0% yn 2014.

Yn genedlaethol, gostyngodd nifer y disgyblion a oedd yn llwyddo yn Saesneg i 58.0% (-1.6%) a gwelwyd Mathemateg hefyd yn gostwng i 50.6% (-2.2%). Cafwyd gostyngiad yn Saesneg yn Sir Ddinbych hefyd, o 64.2% yn 2013 i 62.9% (-1.45) a gostyngodd mathemateg o 61.48% yn 2013 i 59.9% yn 2014 (-1.58). Yn Sir Ddinbych roedd graddfa'r gostyngiad yn llai na'r cyfartaledd yng Nghymru. Cafwyd cynnydd yn y canlyniadau Cymraeg Iaith Gyntaf o 69.69% yn 2013 i 72.7% yn 2014. Yn genedlaethol, cafwyd cynnydd o 1.1% yn Cymraeg yn 2014, ac yn Sir Ddinbych cafwyd cynnydd o 3.10% yn 2014.

O ran perfformiad Trothwy Lefel 2, cafwyd cynnydd ym mhob ysgol uwchradd, yn cynnwys Cymraeg/Saesneg a Mathemateg, ac eithrio Ysgol Uwchradd Gatholig Bendigaidd Edward Jones ac Ysgol Uwchradd Y Rhyl. Gwelwyd y gwelliant mwyaf yn Ysgol Uwchradd Dinbych ac Ysgol Santes Ffraid, lle gwelwyd cynnydd o dros 7%.

Llwyddodd disgyblion y ddwy ysgol arbennig i ennill eu graddau disgwylidig yn ystod yr haf. Llwyddodd 7.1% o ddisgyblion Ysgol Plas Brondyffryn i ennill graddau A\*-C a llwyddodd 21.4% i ennill graddau A\*-G mewn mathemateg. Hefyd, llwyddodd 28% i ennill graddau A\*-G yn gwyddoniaeth. Llwyddodd mwyafrif disgyblion Ysgol Plas Brondyffryn ac Ysgol Tir Morfa i ennill o leiaf un cymhwyster galwedigaethol.

Cafwyd gwelliant sylweddol ym mherfformiad Plant sy'n Derbyn Gofal (LAC) mewn arholiadau o'i gymharu â 2013. Llwyddodd yr holl Blant sy'n Derbyn Gofal, namyn un, i ennill o leiaf un cymhwyster Lefel 1 ac fe llwyddodd un disgybl i ennill 10 TGAU graddau A\*-C yn cynnwys un A\*. Ac eithrio un disgybl, llwyddodd yr holl ddisgyblion i ennill o leiaf un TGAU gradd Lefel 1 yn Saesneg neu Gymraeg a mathemateg. Hefyd, llwyddodd mwyafrif y Plant sy'n Derbyn Gofal i ennill nifer o gymwysterau galwedigaethol Lefel 2. Mae un disgybl yn y chweched dosbarth yn dilyn cyrsiau Safon Uwch (Lefel A) ac mae gweddill y Plant sy'n Derbyn Gofal yn y coleg yn dilyn cyrsiau galwedigaethol.

Mae holl ganlyniadau cyfnod allweddol 4 yn rhai dros dro, bydd canlyniadau wedi'u dilysu ar gael o fis Tachwedd a bydd data a feincnodwyd ar gael ym mis Rhagfyr.

## **6. Canlyniadau trothwy Lefel 3 (Safon Uwch a chymwysterau galwedigaethol cyfwerth)**

Y dangosydd perfformiad ar gyfer ôl-16 yw Trothwy Lefel 3 sydd gyfwerth â 2 Safon Uwch neu gymwysterau galwedigaethol cyfwerth. Mae canran yr ymgeiswyr a llwyddodd i gyrraedd Trothwy Lefel 3 wedi cynyddu o 98% yn 2013 i 99% yn 2014.

Yn ogystal â'r canlyniadau Safon Uwch, enillodd 99.4% o ddisgyblion Ddiploma Uwch Bagloriaeth Cymru yn 2014, sef cynnydd o 5% er 2013.

Mae perfformiad myfyrwyr 6<sup>ed</sup> dosbarth Y Rhyl wedi gwella eleni, cyflawnodd 91% o fyfyrwyr Drothwy Lefel 3 a llwyddodd 95% i ennill Diploma Uwch Bagloriaeth Cymru. Nid yw canlyniadau 6<sup>ed</sup> dosbarth Y Rhyl wedi'u cynnwys yng nghyfartaleddau'r awdurdod lleol.

## **7. Profion Darllen a Rhifedd Cenedlaethol**

Am yr ail flwyddyn yn olynol fe wnaeth yr holl ddysgwyr cymwys mewn ysgolion sefyll y Profion Darllen a Rhifedd Cenedlaethol ar gyfer dysgwyr Blynyddoedd 2 i 9 (7 -13 oed). Eleni, roedd yn ofynnol i'r dysgwyr sefyll y Prawf Darllen Cenedlaethol ac elfen weithdrefnol y Prawf Rhifedd Cenedlaethol.

Yn achos y prawf darllen Saesneg yn 2014, llwyddodd Sir Ddinbych i gael sgôr o 82.7% sydd yn is na chyfartaledd Cymru, sef 83.2%, gan roi'r awdurdod lleol yn y 14eg safle yng Nghymru. Mae'r canlyniadau wedi gostwng er 2013 pan sgoriwyd 85.9% ac roedd Sir Ddinbych yn yr 11eg safle yng Nghymru.

Mae'r Awdurdod Lleol yn y 3ydd safle yng Nghymru o ran y prawf darllen Cymraeg gyda sgôr o 87.4% sydd yn uwch na chyfartaledd Cymru sef 84.4%. Fodd bynnag, mae'r ganran wedi gostwng er 2013 (93.4%) pan ddaeth Sir Ddinbych yn y 6<sup>ed</sup> safle yng Nghymru.

Yn y Prawf Rhifedd Gweithdrefnol Cenedlaethol mae'r Awdurdod Lleol yn y 15<sup>fed</sup> safle â chanran o 81.9%, sydd yn is na chyfartaledd Cymru sef 82.8%. Yn 2013 llwyddodd yr ysgolion i gael sgôr o 85.4% ac roedd yr Awdurdod Lleol yn yr 8<sup>fed</sup> safle yng Nghymru. Yn y prawf Rhifedd Rhesymu newydd llwyddodd yr ysgolion i sgorio 82.5% sydd yn is na chyfartaledd Cymru sef 82.2% gan osod yr ysgolion yn y 15<sup>fed</sup> safle yng Nghymru. Ni chafodd y prawf hwn ei osod yn 2013.

**8. Sut y mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Mae moderneiddio'r gwasanaeth addysg er mwyn cyrraedd lefel uchel o ran perfformiad ar draws y sir yn un o'r blaenoriaethau corfforaethol. Mae codi lefelau cyrhaeddiad ym mhob cyfnod allweddol, yn enwedig cyfnod allweddol 4, yn amcan allweddol.

**9. Faint y bydd yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

*Amherthnasol*

**10. Beth yw prif ganlyniadau yr Asesiad o'r Effaith ar Gydraddoldeb a gynhaliwyd ynglŷn â'r penderfyniad? Dylid cynnwys templad yr Asesiad o'r Effaith ar Gydraddoldeb fel atodiad i'r adroddiad.**

Dengys y rhagolygon cynnar fod bechgyn a merched wedi perfformio yn well na'r cyfartaledd yng Nghymru ym mhob cyfnod allweddol ac yn Nhrothwy Lefel 2 yn cynnwys Saesneg/Cymraeg a Mathemateg. Ar hyn o bryd nid yw canlyniadau'r profion darllen a rhifedd wedi'u dadansoddi ar sail rhyw a Phrydau Ysgol am Ddim.

**11. Pa ymgynghori a gafwyd gyda'r Pwyllgorau Archwilio ac eraill?**

*Amherthnasol*

**12. Datganiad y Prif Swyddog Cyllid**

*Amherthnasol*

**13. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Mae dadansoddiad manwl o'r rhesymau dros dangyflawni a thargeddu cymorth i ysgolion sy'n tangyflawni ar gael gan yr Awdurdod Lleol a GwE. Mae'r drefn o ddsbarthu ysgolion yn sicrhau bod ysgolion sy'n tangyflawni ac ysgolion risg uchel yn derbyn cymorth ychwanegol ac yn cael eu monitro'n rheolaidd.

Caiff rhaglen ranbarthol newydd i gryfhau'r broses o gymedroli Aseidiadau Athrawon ei chyflwyno yn 2015. Dylai hyn sicrhau cysondeb a chydaddoldeb o ran Aseidiadau Athrawon ar draws Gogledd Cymru.

Mae ansicrwydd yn parhau ynglŷn â pharhad Grant Llwybrau Dysgu 14-19 a chyllid 'Potensial' Cronfa Gymdeithasol Ewrop ar ôl 2014, sydd wedi cefnogi gwelliannau yn llwyddiannus yng Nghyfnod Allweddol 4.

#### **14. Hawl i gymryd y Penderfyniad**

Mae hawliau'r Pwyllgor Archwilio mewn perthynas ag adolygu perfformiad ac amcanion polisi wedi'u hamlinellu yn Erthygl 6.3.4(b) o Gyfansoddiad y Cyngor.

##### **Swyddog Cyswilt:**

Swyddog Addysg Arweiniol – Uwchradd  
Rhif ffôn: 01824 708027

Mae tudalen hwn yn fwriadol wag



|                                 |                                                                                    |
|---------------------------------|------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Perfformiad</b>                                              |
| <b>Dyddiad y Cyfarfod:</b>      | <b>2 Hydref 2014</b>                                                               |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol dros Ofal Cymdeithasol<br/>(Gwasanaethau Plant ac Oedolion)</b> |
| <b>Awdur yr Adroddiad:</b>      | <b>Pennaeth y Gwasanaethau Plant a Theuluoedd</b>                                  |
| <b>Teitl:</b>                   | <b>Plant sy'n Derbyngofal - Dangosyddion<br/>Perfformiad</b>                       |

---

## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad yn canolbwyntio ar ddangosyddion iechyd a gofal cymdeithasol oedd yn achos pryder yn yr ystadegau perfformiad diwedd blwyddyn ar gyfer plant sy'n derbyn gofal fel y nodwyd yn Adroddiad Blynyddol Cyfarwyddwr y Gwasanaethau Cymdeithasol a llythyr Gwella Blynyddol Swyddfa Archwilio Cymru.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth i'r Aelodau ynglŷn â dangosyddion perfformiad penodol, gydag eglurhad o'r rheswm dros y sefyllfa o ran perfformiad, a'r camau sy'n ofynnol er mwyn gwella.

## 3. Beth yw'r Argymhellion?

Bod yr Aelodau'n darparu sylwadau a heriau ar gyfer y meysydd o bryder.

## 4. Manylion am yr adroddiad.

Mae amrywiaeth o ddangosyddion yn y Mesuryddion Perfformiad ar gyfer Plant sy'n Derbyngofal. Roedd yr Aelodau'n hynod bryderus ynglŷn â thri maes yn y cyfarfod blaenorol:

- Addysg
- Dangosyddion iechyd, Aseidiadau Iechyd yn bennaf
- Plant sy'n Derbyngofal – sefydlogrwydd lleoliadau

Mae'r adroddiad ynglŷn â pherfformiad Addysg, Arholiadau Allanol, yn cynnwys gwybodaeth ynglŷn â phlant sy'n derbyn gofal felly nid yw'r adroddiad hwn yn ceisio ymdrin â hynny.

Mewn perthynas â'r dangosydd Aseidiadau Iechyd, mae lefel perfformiad wedi bod yn bryder i'r Gwasanaeth. Mae dwy elfen i hyn. Yn gyntaf yr oedi o ran derbyn adroddiadau meddygol gan feddygon perthnasol, ac yn ail argaeledd Nyrs Plant sy'n Derbyngofal i ddarparu cefnogaeth barhaus i boblogaeth plant sy'n derbyn gofal.

Mewn ymateb i'r pryderon hyn gwnaed newidiadau drwy Fwrdd Iechyd Prifysgol Betsi Cadwaladr i ddarpariaeth asesiadau iechyd er mwyn caniatáu i bersonél iechyd ehangach eu cyflawni. Yn ail, ers Ebrill 2014, rydym wedi penodi Nyrs Plant sy'n Derbyn Gofal llawn amser yn Brighton Road, y Rhyl. Cyn hynny roedd y rôl yn cael ei rhannu gan ddwy nyrs rhan amser wedi'u lleoli mewn man nad oedd yn rhan o Swyddfeydd y Gwasanaethau Plant.

Mewn perthynas â sefydlogrwydd lleoliadau, y pryder oedd plant sydd wedi derbyn tri neu fwy o symudiadau lleoliad mewn blwyddyn. Mae'n bwysig cydnabod nad yw'r dangosydd, ar hyn o bryd, yn gwahaniaethu rhwng symudiadau cadarnhaol e.e. dychwelyd at eu teulu, mabwysiadu ac ati a phan fydd lleoliadau'n mynd ar chwâl. Yn ystod y flwyddyn dan sylw gosodwyd lefel ymyrraeth o 10% a chyflawnwyd 10.37%. Ar gyfer Sir Ddinbych golyga hyn 17 o blant allan o 164 Plentyn sy'n Derbyn Gofal.

Yn y flwyddyn honno roedd hyn yn cynnwys:

- Un plentyn oedd yn yr ysbyty
- Dau blentyn oedd wedi'u dedfrydu i gyfnod mewn Sefydliad Troseddwy'r Ifanc
- Dau blentyn wedi dychwelyd at eu rhieni
- Tri plentyn a aeth at eu perthnasau

Roedd cyfran fechan, tua 7 o blant ble'r oedd yn anodd canfod llety sefydlog fyddai'n diwallu eu hanghenion, ac fe'u symudwyd i ambell leoliad cyn y gellid cyflawni hynny.

Rydym yn monitro ein perfformiad drwy fecanwaith panel mewnol. Rydym wedi ceisio gwella ymhellach i leihau symudiadau lleoliadau nad ydynt yn cyd-fynd â chynllun y plentyn. Mae'r dangosydd yn cael ei fonitro'n rheolaidd yn ystod y flwyddyn i sicrhau ein bod yn ymateb i bryderon yn brydlon.

Roedd y materion hyn yn destun her helaeth trwy'r Cyfarfod Herio Gwasanaeth a gynhaliwyd ar 12 Medi 2014.

## **5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Mae'r adroddiad yn ymwneud â'r modd y byddwn yn amddiffyn plant diamddiffyn ac yn gofalu amdanynt pan nad oes modd iddynt aros gyda'u rhieni.

## **6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

Does dim costau ychwanegol yn codi o ganlyniad i'r adroddiad hwn.

## **7. Beth yw prif gasgliadau'r Aseiad o Effaith ar Gydraddoldeb a gynhaliwyd ar y penderfyniad? Dylid atodi Aseiad o Effaith ar Gydraddoldeb wedi ei gwblhau fel atodiad i'r adroddiad hwn.**

Mae'r adroddiad yn ymwneud â phlant ond nid yw'n cynnig unrhyw newidiadau penodol i ymateb y gwasanaeth neu'r polisi o ran eu hanghenion.

**8. Pa ymgynghori a wnaed gyda'r Pwyllgor Archwilio ac eraill?**

Roedd y mater hwn yn destun sylw yn y broses Herio Gwasanaeth ar 12 Medi 2014.

**9. Datganiad y Prif Swyddog Cyllid**

Nid yw'r adroddiad yn cynnig unrhyw newidiadau o ran agweddau ariannol neu gostau i'r Cyngor.

**10. Pa risgiau sy'n bodoli, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Nid oes unrhyw risgiau penodol yn gysylltiedig â'r adroddiad hwn.

**11. Pŵer i wneud y Penderfyniad**

Mae dyletswyddau'r Cyngor o ran Plant sy'n Derbyn Gofal yn cael eu cynnwys yn Neddf Plant 1989.

Mae Erthygl 6.3.4 (b) yn amlinellu pwerau archwilio o ran monitro perfformiad.

**Swyddog Cyswllt:**

Pennaeth y Gwasanaethau Plant a Theuluoedd

Ffôn: 01824 706652

Mae tudalen hwn yn fwriadol wag

|                                   |                                                                                            |
|-----------------------------------|--------------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Perfformiad</b>                                                      |
| <b>Dyddiad y Cyfarfod:</b>        | <b>2 Hydref 2014</b>                                                                       |
| <b>Aelod Arweiniol / Swyddog:</b> | <b>Aelod Arweiniol Moderneiddio a Pherfformiad / Pennaeth Gwella Busnes a Moderneiddio</b> |
| <b>Awdur yr Adroddiad:</b>        | <b>Rheolwr y Rhaglen Gorfforaethol:</b>                                                    |
| <b>Teitl:</b>                     | <b>Adolygiad Perfformiad Blynyddol 2013/14</b>                                             |

---

## **1. Am beth mae'r adroddiad yn sôn?**

- 1.1 Mae gofyn i'r Cyngor gyhoeddi adroddiad blynyddol ar ei berfformiad erbyn 31 Hydref pob blwyddyn. Mae'r adroddiad hwn yn ymwneud ag Adolygiad Perfformiad Blynyddol drafft y Cyngor ar gyfer 2013/14.

## **2. Beth yw'r rheswm dros lunio'r adroddiad hwn?**

- 2.1 Lluniwyd yr adroddiad hwn er mwyn i'r Aelodau graffu ar yr adroddiad drafft, wedi ei atodi yn Atodiad 1, cyn caiff y drafft terfynol ei gyflwyno i'r Cyngor ar 7 Hydref 2014.

## **3. Beth yw'r Argymhellion?**

Gofynnir i'r Pwyllgor roi sylwadau ar yr adroddiad drafft ac, yn amodol ar unrhyw newid y cytunwyd arno, bod Adolygiad Perfformiad Blynyddol 2013/14 yn cael ei gyflwyno i'r Cyngor Sir er cymeradwyaeth.

## **4. Manylion am yr adroddiad**

- 4.1 Mae Cynllun Corfforaethol 2012-17 y Cyngor yn nodi cyfeiriad strategol a blaenoriaethau'r Cyngor am gyfnod o bum mlynedd. Mae manylion yr hyn mae'r Cyngor yn bwriadu ei wneud pob blwyddyn i gynorthwyo gyda chyflawni'r blaenoriaethau wedi eu nodi yn y cynlluniau gwasanaethau blynyddol ac yn Nogfen Gyflawni Blynyddol y Cynllun Corfforaethol. Mae gan y Cyngor hefyd set o Gytundebau Canlyniad gyda Llywodraeth Cymru.
- 4.2 Mae'r Adolygiad Perfformiad Blynyddol hwn yn darparu gwerthusiad ôl-weithredol o lwyddiant y Cyngor o ran cyflawni ei ymrwymadau yn ystod 2013/14, a p'un ai yw'r Cyngor wedi llwyddo i wneud trefniadau i sicrhau gwelliannau parhaus.
- 4.3 Mae amseru'r adroddiad hwn yn aml iawn yn anodd oherwydd nid yw'r rhan fwyaf o wybodaeth sydd ei hangen i ddeall ein perfformiad (e.e. data cymharol ar gyfer holl gynghorau Cymru) ar gael nes bron i ddiwedd terfyn amser yr adroddiad. Mae hyn yn fwy o broblem rwan bod gennym ni system rheoli perfformiad mwy soffistigedig yn seiliedig ar drothwyon rhagoriaeth yn hytrach na thargedau wedi eu pennu'n lleol. Cyhoeddwyd data cenedlaethol ar 3 Medi,

a oedd yn rhoi ychydig iawn o amser i ni werthuso ein sefyllfa gymharol a chwblhau'r adroddiad drafft erbyn 16 Medi.

**5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

5.1 Mae'r Adolygiad Perfformiad Blynyddol yn cynnwys gwerthusiad o lwyddiant y Cyngor o ran y blaenoriaethau corfforaethol.

**6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

6.1 Yr unig gostau ynghlwm wrth yr adroddiad hwn yw costau argraffu copïau ar gyfer derbynfydd, llyfrgelloedd a siopau un stop ac ati. Bydd hyn yn cael ei wneud yn fewnol, gyda'r costau'n cael eu cwrdd gan Wella Busnes a Pherfformiad.

**7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb a gynhaliwyd ar y penderfyniad? Dylid atodi Asesiad o Effaith ar Gydraddoldeb wedi ei gwblhau fel atodiad i'r adroddiad hwn.**

7.1 Nid oes angen Asesiad o Effaith ar Gydraddoldeb ar gyfer yr adroddiad hwn. Mae'r adroddiad hwn yn darparu gwerthusiad ôl-weithredol o berfformiad y Cyngor, ac nid yw'r penderfyniad i gymeradwyo'r adroddiad yn effeithio ar nodweddion a ddiogelir. Cynhaliwyd Asesiad o Effaith ar Gydraddoldeb ar y Cynllun Corfforaethol, a chafodd ei gyflwyno i'r Cyngor Sir pan gymeradwywyd y cynllun ym mis Hydref 2012.

**8. Pa ymgynghori a wnaed gyda'r Pwyllgor Archwilio ac eraill?**

8.1 Datblygwyd yr adroddiad hwn gan y Tîm Gwella Corfforaethol, drwy ymgynghori â gwasanaethau eraill y Cyngor. Mae'r wybodaeth ynglŷn â'r perfformiad wedi ei ddarparu gan y gwasanaethau yn defnyddio system rheoli perfformiad Verto. Mae'r adroddiad wedi ei gyflwyno er dibenion ymgynghori gyda'r Pwyllgor Archwilio Perfformiad cyn y cafodd ei gyflwyno i'r Cyngor er cymeradwyaeth. Ymgynghorwyd hefyd â'r Uwch Dîm Arweinyddiaeth. Bydd unrhyw newid yn sgil yr ymgynghoriad â'r Cabinet, y Pwyllgor Archwilio Perfformiad a'r Uwch Dîm Arweinyddiaeth yn cael ei wneud cyn cyflwyno'r adroddiad i'r Cyngor.

**9. Datganiad y Prif Swyddog Cyllid**

9.1 Nid oes goblygiadau ariannol arwyddocaol o ganlyniad i'r adroddiad hwn.

**10. Pa risgiau sy'n bodoli, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

10.1 "Mae'r risg o adroddiadau negyddol gan reolyddion allanol" yn risg sydd wedi ei nodi ar y Cofrestr Risg Corfforaethol. Byddai methu cyhoeddi'r Adolygiad Blynyddol erbyn y dyddiad terfyn o 31 Hydref yn debygol o arwain at argymhellion statudol gan Swyddfa Archwilio Cymru, gyda goblygiadau sylweddol ar gyfer enw da'r Cyngor.

## **11. Pŵer i wneud y Penderfyniad**

- 11.1 Mae'r Cynllun Corfforaethol a'r Adolygiad Perfformiad Blynyddol yn elfennau allweddol o Raglen Cymru ar gyfer Gwella (2010), sy'n cael ei gefnogi gan ofynion statudol Deddf Llywodraeth Leol 1999 a Mesur Llywodraeth Leol (Cymru) 2009.
- 11.2 Mae erthyglau 6.1 a 6.3.4(b) yn nodi swyddogaeth a phŵer y Pwyllgor a chraffu o ran rheoli perfformiad a monitro.

**Swyddog Cyswllt:** Rheolwr y Rhaglen Gorfforaethol

Ffôn: 07827 311097

Mae tudalen hwn yn fwriadol wag





# Annual Performance Report 2013-14

Corporate Plan / Project Register / Outcome  
Agreement / Statutory Performance Framework

---

This document is available on request in other languages and / or formats

Tudalen 25



THIS PAGE IS INTENTIONALLY LEFT BLANK

## LANGUAGE SIGNPOST

This document may be available in other formats on request

Os ydych angen gwybodaeth bellach, gofynnwch os gwelwch yn dda i rhywun yr ydych yn gwybod sydd yn siarad Cymraeg neu Saesneg i ffonio 01824 706161

If you need further information, please ask someone you know who speaks English or Welsh to telephone 01824 706161

Jeżeli potrzebują państwo dalszych informacji, proszę poprosić kogoś, kto mówi po angielsku lub walijsku żeby zadzwonił pod numer 01824 706161

اگر آپ کو مزید معلومات درکار ہوں تو برائے مہربانی انگریزی یا ویلش زبان جاننے والے اپنے کسی واقف کار سے کہیں کہ وہ آپ کی جانب سے فون نمبر 01824706161 سے رابطہ کریں۔

আপনার যদি আরো তথ্যের প্রয়োজন হয়, তাহলে আপনার জানা ইংরেজী অথবা ওয়েলশ ভাষা বলতে পারেন এমন কাউকে অনুগ্রহ করে 01824 706161 নম্বরে টেলিফোন করতে বলুন

Se você precisar de nova informação, por favor pergunte alguém você sabe quem diz o galês o'r inglês para telefonar 01824 706161

إذا كنت بحاجة إلى مزيد من المعلومات ، يرجى الطلب من شخص ما تعرف من يتحدث الإنجليزية أو الويلزية الهاتف 01824706161

如果您需要更多信息，请向你认识的人谁讲英语或威尔士语电话：01824706161

To make comments and suggestions or for further information please contact:

By EMAIL: [corporate.improvement@denbighshire.gov.uk](mailto:corporate.improvement@denbighshire.gov.uk)

By TELEPHONE: 01824 706161

By POST: Corporate Improvement Team  
Denbighshire County Council,  
County Hall,  
Wynnstay Road,  
Ruthin, LL15 1YN

## TABLE OF CONTENTS

|                                                                                      |           |
|--------------------------------------------------------------------------------------|-----------|
| <b>FOREWORD</b> .....                                                                | <b>6</b>  |
| <b>INTRODUCTION</b> .....                                                            | <b>7</b>  |
| <b>FINANCIAL INFORMATION</b> .....                                                   | <b>10</b> |
| <b>PERFORMANCE REVIEW</b> .....                                                      | <b>10</b> |
| <b>THE CORPORATE PLAN</b> .....                                                      | <b>13</b> |
| <br>                                                                                 |           |
| <b>DEVELOPING THE LOCAL ECONOMY</b>                                                  |           |
| Local Economy Headline Indicators.....                                               | 14        |
| Outcome 1.....                                                                       | 15        |
| Outcome 2.....                                                                       | 18        |
| Outcome 3.....                                                                       | 20        |
| Outcome 4.....                                                                       | 22        |
| Outcome 5.....                                                                       | 24        |
| Outcome 6.....                                                                       | 26        |
| <br>                                                                                 |           |
| <b>IMPROVING PERFORMANCE IN EDUCATION AND THE QUALITY OF OUR SCHOOL BUILDINGS</b>    |           |
| Outcome 7.....                                                                       | 28        |
| <br>                                                                                 |           |
| <b>IMPROVING OUR ROADS</b>                                                           |           |
| Outcome 8.....                                                                       | 31        |
| <br>                                                                                 |           |
| <b>VULNERABLE PEOPLE ARE PROTECTED AND ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE</b> |           |
| Outcome 9.....                                                                       | 33        |
| Outcome 10.....                                                                      | 35        |
| <br>                                                                                 |           |
| <b>CLEAN AND TIDY STREETS</b>                                                        |           |
| Outcome 11.....                                                                      | 36        |
| <br>                                                                                 |           |
| <b>ENSURING ACCESS TO GOOD QUALITY HOUSING</b>                                       |           |
| Outcome 12.....                                                                      | 38        |
| <br>                                                                                 |           |
| <b>MODERNISING THE COUNCIL TO BE EFFICIENT AND IMPROVE SERVICES FOR CUSTOMERS</b>    |           |
| Outcome 13.....                                                                      | 41        |
| Outcome 14.....                                                                      | 43        |

|                                                     |           |
|-----------------------------------------------------|-----------|
| <b>THE PROJECT REGISTER .....</b>                   | <b>46</b> |
| <b>OUTCOME AGREEMENT .....</b>                      | <b>49</b> |
| <b>NATIONAL STRATEGIC INDICATORS.....</b>           | <b>50</b> |
| <b>EXTERNAL REGULATION AND INSPECTION WORK.....</b> | <b>52</b> |

## FOREWORD

Each year we publish a report to review our performance and to evaluate how successful we have been in delivering real benefits for our communities. This report is a review of our performance during the 2013/14 financial year.

2013/14 represented the second year of the council's Corporate Plan for 2012-17. It remains the most ambitious plan the council has ever had and there is continued commitment to delivering on the priorities it sets out, despite harsher financial settlements from the Welsh Government. The plan sets out our priorities for next three years, and this report evaluates our progress so far. We know that some of our priorities will take several years to deliver, and we realise that the full benefits of our Corporate Plan will be realised beyond 2017. In particular, the priorities focussing on the economy and education have a timescale beyond the five years of our Corporate Plan.

The council has continued to make progress with its priorities during 2013/14, making an important difference to the lives of people in our communities. However, there are still key areas that we have identified for improvement, and we will be working hard to address these.

Our services and elected members have worked hard to ensure that Denbighshire, once again, is the best performing council in Wales according to the indicators used by the Welsh Government to evaluate local government performance. In 2013/14, we performed in the top quarter of councils in Wales for 16 of 30 statutory indicators, which is more than any other council. We were also among the highest performing councils in Wales on a number of issues, such as special educational need statementing, adult protection referrals, and recycling. However, we have slipped behind in some of the indicators and we need to understand the reasons for this. Our aim is still to maintain our status as a high performing Welsh council, but also to deliver further improvements and become an excellent council that compares favourably with the best authorities outside of Wales.



**Dr Mohammed Mehmet, Chief Executive**

## INTRODUCTION

This report provides an overall assessment of the performance of Denbighshire County Council during 2013/14, and contains sections on the following elements of our work:

1. The council's Corporate Plan 2012-17, and progress in delivering our corporate priorities.
2. The council's project register and progress in delivering key projects that support our corporate priorities.
3. The council's progress in delivering on our Outcome Agreements with the Welsh Government (designed to demonstrate how we contribute to national priorities).
4. The council's performance in relation to the National Strategic Indicators (used by the Welsh Government to evaluate local government performance in Wales).
5. The conclusions from audit and inspection work from our external regulators.

## HOW WE UNDERSTAND OUR PERFORMANCE

The following contains information that will help you to understand the analysis of our progress, particularly in relation to our priorities.

Each priority has one or more "outcomes", which describe the benefits we aim to deliver for our communities. We use a selection of "indicators" to help us understand whether we are making progress with delivering these outcomes. Indicators do not directly measure the performance of the council, as most indicators are outside of our full control and tell us about the external environment. However, indicators are useful and important because they help us to understand whether outcomes for our communities are getting better or worse.

Each outcome also has a selection of "performance measures" which measure the success of the council's work in relation to that outcome. Each indicator and performance measure is given a status that describes the current position. The status tells us how good the current position is, and the colours below represent the following definitions:

| Status | Definition                                                |
|--------|-----------------------------------------------------------|
| Green  | The current position is <b>excellent</b>                  |
| Yellow | The current position is <b>good</b>                       |
| Orange | The current position is <b>acceptable</b>                 |
| Red    | The current position is <b>a priority for improvement</b> |

These colours do not show whether we have met a particular “target”, because, unlike most other councils, we do not set specific targets for indicators and performance measures. This is because targets tend to be based on achieving minor annual improvements, but this type of system does not tell us how well we are performing comparatively. Using a traditional approach, it is possible to meet a target (and show this as green) even if the comparative position is still very poor.

Our system means that we only report something as “green” if the current position for an indicator or performance measure is genuinely “excellent”. Where possible, we use comparisons with other councils to say how good the position is in Denbighshire. Being “green” or “excellent” usually means we are in the top quarter of councils in Wales, and “red” usually means we are in the bottom half of councils in Wales, which would be a “priority for improvement”. However, where being in the top quarter of councils in Wales cannot be classed as “excellent”, we use a different threshold. For educational attainment, we only call something “excellent” if we are the best in Wales, because educational attainment in Wales is currently lower than in other parts of the UK. For sickness absence, our “excellence” threshold is in line with the UK private sector because we feel that average sickness absence levels in Welsh councils are higher than we want Denbighshire’s to be.

Each outcome also has “improvement activities”, which are projects and actions designed to contribute to the delivery of the outcome. We monitor the delivery of these activities by providing a “delivery confidence”. The same four colours are used to mean the following:



| Status | Delivery Confidence Definition                                                                                                                   |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Green  | Successful delivery appears highly likely and there are no major outstanding issues that at this stage appear to threaten delivery significantly |
| Yellow | Successful delivery appears probable but significant issues already exists requiring management attention.                                       |
| Orange | Successful delivery is in doubt with major risks or issues apparent in a number of key areas.                                                    |
| Red    | Successful delivery appears to be unachievable.                                                                                                  |

We use a wide range of information to understand the progress being made by the council. As well as using traditional measures of our performance (which measure how much of something we do, or how well we do it), we also analyse population indicators that tell us whether people in our communities are better off. It is also important for us to know how people feel about the outcomes we hope to deliver, so we undertake a number of surveys to evaluate whether people are feeling more or less positive about things that affect their lives.

Monitoring our improvement activities is important because these are the things that we hope will make a positive difference to our communities in the future. Finally, we evaluate what our external regulators say about us. We have brought all of these things together to produce a balanced report of our performance in 2013/14.

## FINANCIAL INFORMATION

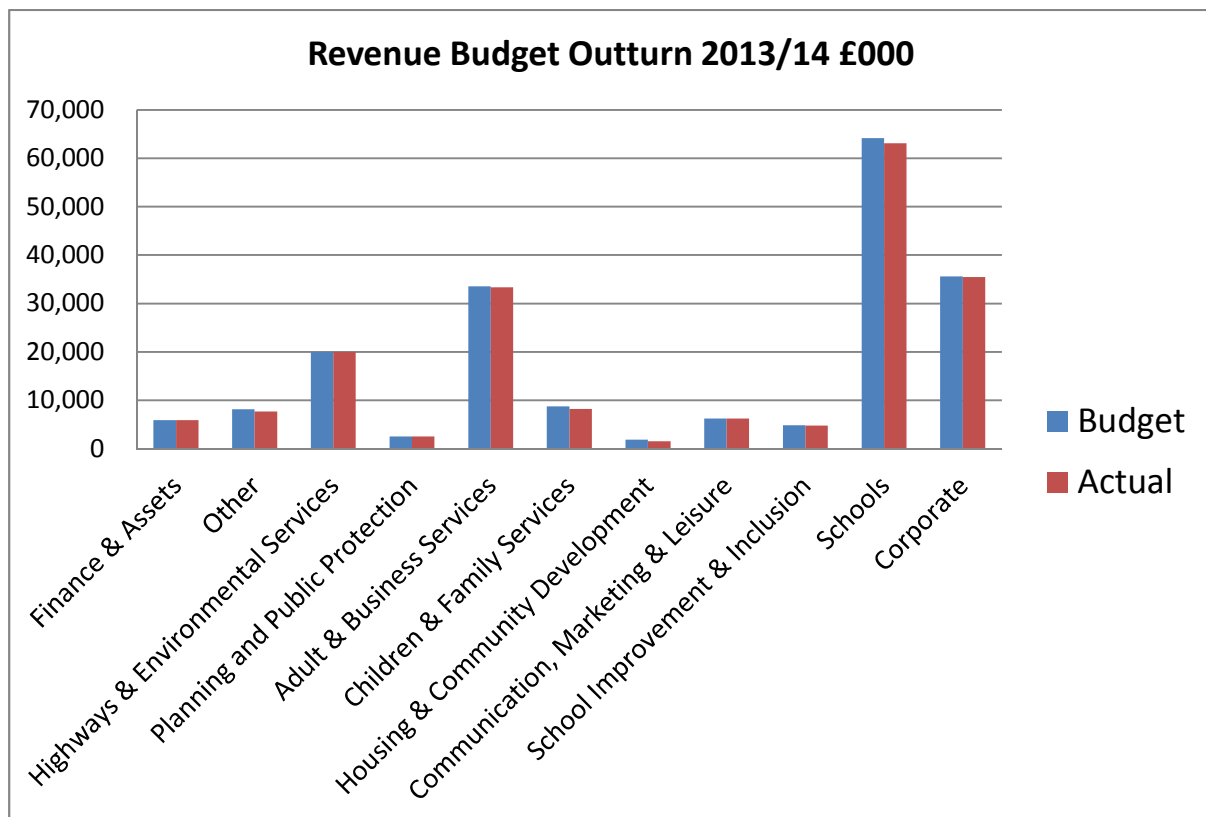
The council sets a revenue budget each year. This revenue budget covers the costs of the services the council provides, and is paid for by service users, Welsh Government Grants, Council Tax, and Business Rate payers. For 2013/14, the gross revenue budget was £268 million.

As part of the ongoing austerity measures, the funding available to Local Government was restricted and the Council had to identify £3.1m of savings to balance the budget.

All services underwent a Service Challenge to identify areas for savings and to explain how we could achieve these while protecting frontline services. We used this information as the basis to develop a Medium Term Financial Plan, which set out how the council will make these savings. The Medium Term Financial Plan was revised in 2014/15 to take account of known and likely reductions to the council’s budget settlement.

There will be significant reductions in the Council’s funding for future years with a 2014/15 savings target of £8.5m and £9m in each of the two following years.

The table below shows where the Council spends its money:



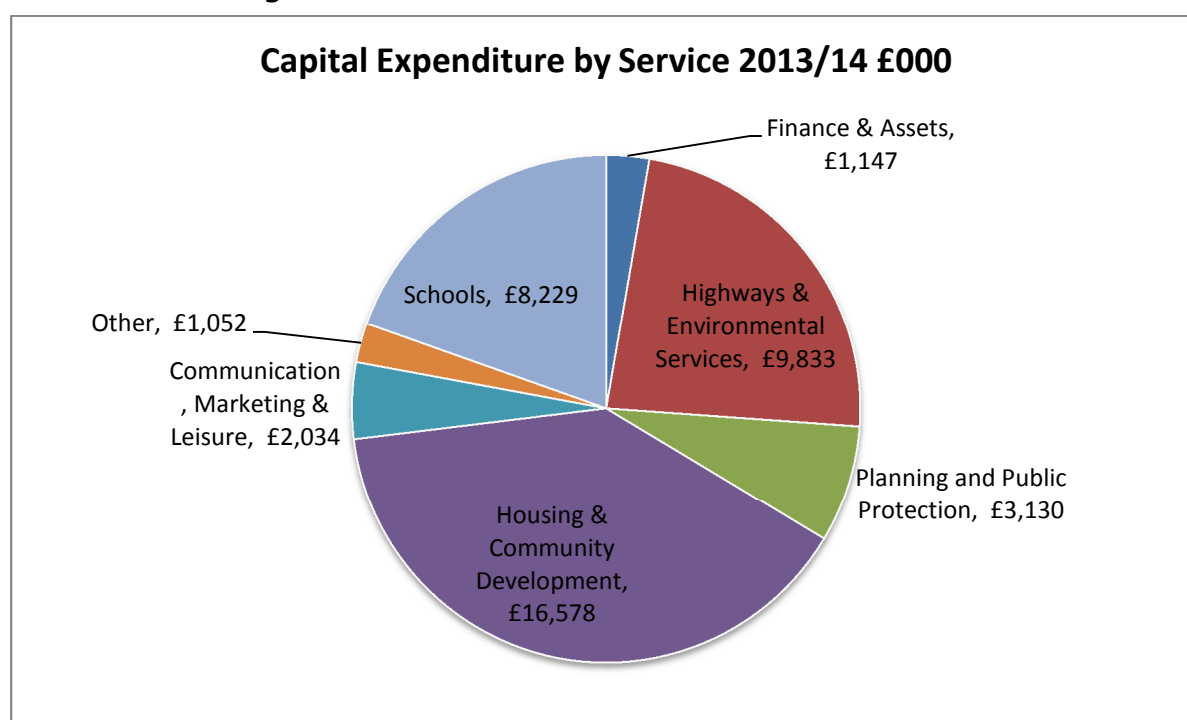
In 2013/14, we invested an additional £1m in our priorities, allocated as follows:

| Area                                         | £'000        |
|----------------------------------------------|--------------|
| <b>Modernising Education</b>                 | 200          |
| <b>Highways</b>                              | 100          |
| <b>Town Plans/Regeneration</b>               | 160          |
| <b>Modernising the Council</b>               | 140          |
| <b>Demographic Change/Extra Care Housing</b> | 400          |
| <b>Total</b>                                 | <b>1,000</b> |

By the end of the year, excluding schools delegated budgets, the council spent £1.8 million less than it budgeted for on services and corporate budgets, including making a budgeted contribution to balances of £300k. The year-end position made it possible to make a net contribution to reserves and balances (including schools) of £3.1 million.

During 2012/13, the council agreed an ambitious Corporate Plan which aims to deliver investment of over £124 million in schools, social care facilities and roads in the coming five to seven years. External funding will contribute to the overall cost of investment in schools and roads, but the Plan relies upon internal resources to fund borrowing and to provide cash. Such a significant investment will help improve key services but does not come without risk, and therefore measures are in place to continually assess the delivery and affordability of the Plan. During 2013/14 we contributed additional cash resources of £5.2 million towards the Corporate Plan.

Capital investment in council assets amounted to over £42 million in 2013/14, which included £6.5 million spent on improvements to the council's housing stock.



## PERFORMANCE REVIEW

### **The Corporate Plan**

There are a total of 14 outcomes within our Corporate Plan, with each of our seven corporate priorities having one or more outcome. This report reviews each outcome and provides an evidence-based assessment of the current position.

### **Project Register**

The Project Register is a record of current projects being delivered by the council that support our corporate priorities. This report will outline our progress against delivering these in 2013/14.

### **Outcome Agreement**

Like all councils in Wales, we developed a set of five outcomes within our Outcome Agreement 2013-16 with the Welsh Government. The Outcome Agreement sets out how we will work towards improving outcomes for local people within the context of the Welsh Government's national priorities. This report reviews the council's progress in delivering on its Outcome Agreement.

### **National Strategic Indicators**

There are a total of 30 statutory indicators, known as the National Strategic Indicators (NSIs). The NSIs are used to measure performance of local authorities at a national level, and this report provides an overall assessment of the performance of Denbighshire County Council.

### **External Regulation and Inspection Work**

Like all councils in Wales, Denbighshire County Council is scrutinised by external regulators to ensure that we use public money efficiently and effectively to deliver benefits for our communities. The Wales Audit Office has an annual programme of audit and assessment work that it undertakes in the council, and the conclusions from this work are brought together in an Annual Improvement Report. Other regulators undertake work relating to specific service areas. The main ones are Her Majesty's Inspectorate for Education and Training in Wales (Estyn) and the Care and Social Services Inspectorate for Wales (CSSIW). This report summarises the conclusions made about the council by our external regulators during 2013/14.

## THE CORPORATE PLAN

This is the summary position for each Outcome in the Corporate Plan at 31 March 2014. The overall evaluation for each Outcome has been determined by taking account of the indicators, performance measures, and improvement activity.

### DEVELOPING THE LOCAL ECONOMY

|                           |                          |
|---------------------------|--------------------------|
| <a href="#">Outcome 1</a> | PRIORITY FOR IMPROVEMENT |
| <a href="#">Outcome 2</a> | UNKNOWN                  |
| <a href="#">Outcome 3</a> | UNKNOWN                  |
| <a href="#">Outcome 4</a> | ACCEPTABLE               |
| <a href="#">Outcome 5</a> | ACCEPTABLE               |
| <a href="#">Outcome 6</a> | GOOD                     |

### IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS

|                           |            |
|---------------------------|------------|
| <a href="#">Outcome 7</a> | ACCEPTABLE |
|---------------------------|------------|

### IMPROVING OUR ROADS

|                           |      |
|---------------------------|------|
| <a href="#">Outcome 8</a> | GOOD |
|---------------------------|------|

### VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

|                            |      |
|----------------------------|------|
| <a href="#">Outcome 9</a>  | GOOD |
| <a href="#">Outcome 10</a> | GOOD |

### CLEAN AND TIDY STREETS

|                            |           |
|----------------------------|-----------|
| <a href="#">Outcome 11</a> | EXCELLENT |
|----------------------------|-----------|

### ENSURING ACCESS TO GOOD QUALITY HOUSING

|                            |            |
|----------------------------|------------|
| <a href="#">Outcome 12</a> | ACCEPTABLE |
|----------------------------|------------|

### MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS

|                            |            |
|----------------------------|------------|
| <a href="#">Outcome 13</a> | GOOD       |
| <a href="#">Outcome 14</a> | ACCEPTABLE |

## LOCAL ECONOMY HEADLINE INDICATORS

All of the work involved with delivering the six outcomes within this priority should have a positive influence on the following, overarching indicators that demonstrate the success of the Economic and Community Ambition (ECA) programme overall.

The survival rate of new enterprises in Denbighshire is Red, Priority for Improvement (especially after three years). Work under Outcome 2 to better support and connect businesses is underway, and should provide strategic direction for improving our contribution to the success of local businesses in the long term.

## DENBIGHSHIRE HAS HIGH EMPLOYMENT AND GOOD INCOME

|                                        |                          |
|----------------------------------------|--------------------------|
| % Job Seekers Allowance claimant count | ▲ 3.30<br>(1,872 people) |
| Median Household Income (£)            | (2013) 22,703            |

## BUSINESSES DEVELOP AND GROW

|                                                |              |
|------------------------------------------------|--------------|
| The count of births of new enterprises         | — (2012) 280 |
| 1 year survival rate of new enterprises        | ▲ 91.1%      |
| 3 year survival rate of new enterprises        | ▼ 52.6%      |
| Turnover of Denbighshire based businesses (£m) | (2013) 2,100 |

## OUTCOME 1

**Infrastructure for Growth**

## SUMMARY

The overall position for this outcome is Red: Priority for Improvement. This is based on two facts: 1) the indicators that we can measure presently have a mainly Red status, and 2) we are awaiting results from our Business Survey in order to gauge how far our infrastructure supports the business community. Although the activities are progressing well, their impact is yet to be felt.

The indicators relating to transport have been removed, as the ECA Board has no plans for additional projects to improve Denbighshire's position in relation to transport.

The Ofcom overall broadband ranking, which was last updated in October 2013 is, effectively, a score of 3 out of 5 (where '1' = good performance), based on four criteria. The availability of superfast broadband is poor, while the overall take-up of broadband is quite good. However, progress is being made. The BT Superfast Cymru project has now rolled out superfast broadband to communities served from the Corwen exchange. The future focus for the Digital Denbighshire project will be predominantly on encouraging businesses to take up the opportunities presented by superfast broadband.

The indicators relating to our business Land and Premises are new. The Council conducts employment land reviews on an annual basis, which monitor the development of land with regard to progress in planning terms (copies of the annual review report are available from the Planning department). Indicators relating to employment land are 0%, and refer to new sites or additional land allocated in the Denbighshire Local Development Plan 2006 – 2021 (LDP, p42). "The % of employment land that has been developed" refers to land that has been developed and completed in line with a valid planning permission. "The % of employment land that is ready to be developed" refers to land which has been granted planning permission. Both indicators are nil returns because no planning application has been received on these sites, so no development has been completed. These indicators are dependent on investors taking up land and applying for planning permission.

However, positive intervention through the council's Commercial Sites group could help to bring some of these sites forward. In addition, a planning

permission for Bodelwyddan Key Strategic Site is currently under consideration; this allocation includes 26 hectares of employment land.

Some of the activity originally outlined for this Outcome is no longer under the remit of the ECA Board, which steers progress under this priority.

The first activity that has been stopped is, “Identify transport infrastructure that risks limiting local economic development”. The Board has prioritised land, premises and digital infrastructure over transport, but it should be noted that transport issues are being discussed at a regional level.

For similar reasons the activity around development of a business case for electrification of the rail line has been withdrawn by Denbighshire’s ECA Board. This is because the business case is being co-ordinated overall by Welsh Government (WG). At a regional level, the North Wales Economic Ambition Board is contributing to the business case by analysing the potential economic growth and social benefit of rail modernisation. Early work suggests that economic benefit from investment in more modern rail services (including electrification) could be significant, but the full report to the Ministerial Taskforce on Transport for North Wales (which will also look at the potential offered by other strategic transport interventions) is due in December 2014. This work will be collated by WG and will be considered as they develop the National Transport Plan.

Activity around “Creating cross-sector online access point promoting business land and premises” is now due to start in June 2014, when resource will be available. It should be noted that the activity to promote inward investment (currently under Outcome 6, Well-Promoted Denbighshire) has been combined with this because the same tool will be used to achieve both objectives.

The scope of the activity “Public agency industrial/commercial property review and development plan” has been reduced so that now it will only focus on a Denbighshire commercial property review and development plan. It’s felt that there’s much work to be done on Denbighshire’s own property portfolio before examining the portfolio of other agencies.

[KEY](#)

INDICATORS

TRANSPORT

|                                                                           |           |
|---------------------------------------------------------------------------|-----------|
| % of businesses who report travel difficulties as a barrier for employees | WITHDRAWN |
|---------------------------------------------------------------------------|-----------|



|                                                                           |                   |
|---------------------------------------------------------------------------|-------------------|
| % of businesses who report travel difficulties as a barrier for customers | WITHDRAWN         |
| % of businesses who report travel difficulties as a barrier for suppliers | WITHDRAWN         |
| % of businesses who report selling goods and services to a wider area     | N/A until 2014/15 |

## DIGITAL AND MOBILE

|                                                                              |                   |
|------------------------------------------------------------------------------|-------------------|
| Ofcom five point ranking for overall broadband performance                   | ▲ (2013) 3        |
| Ofcom rank for premises that receive no reliable signal (3G)                 | — (2013) 5        |
| Ofcom rank for premises that receive no reliable signal (4G)                 | N/A until 2014/15 |
| % of businesses who report internet use to sell or source goods and services | N/A until 2014/15 |

## LAND AND PREMISES

|                                                    |   |
|----------------------------------------------------|---|
| % of employment land that has been developed       | 0 |
| % of employment land that is ready to be developed | 0 |

## IMPROVEMENT ACTIVITY

|                                                                                  |           |
|----------------------------------------------------------------------------------|-----------|
| Identify transport infrastructure that risks limiting local economic development | WITHDRAWN |
| Lead the case for modernisation/electrification of rail services in North Wales  | WITHDRAWN |
| Develop a 'Digital Denbighshire' Plan                                            | YELLOW    |
| Create cross-sector online access point promoting business land and premises     | POSTPONED |
| Identify constraints and opportunities for strategic development sites           | GREEN     |
| Public agency industrial/commercial property review and development plan         | YELLOW    |

## OUTCOME 2

### Supported and Connected Businesses

#### SUMMARY

The overall position for this outcome is Unknown. A judgement cannot be made as results from the Business Survey (which form most of the Indicators) are currently unavailable. It is anticipated that results will be available by the end of Quarter 2 (September) 2014/15.

There was an Open For Business event held in early April, with the purpose of engaging with businesses. This well-attended event was considered successful and useful by the businesses in attendance.

A proposal for capturing community and social benefits under the Procurement heading is due at the ECA Board in November 2014. This activity will feature in performance reports covering 2014/15. It should be noted that wider work on the procurement strategy is well underway already: the first phase is about strengthening arrangements in-house, which will make it easier for local businesses to engage with us; while phase two is about developing and monitoring contracts that feature community benefits, and also developing local suppliers so that they are better placed to bid for local authority contracts.

The activity to “Guide and assist development of business advice & support partnership” has been merged with the project under Outcome 6 regarding inward investment, and has been further refined. We are no longer aiming for a full blown partnership but are instead working with other agencies to streamline and make more straightforward the way businesses access the services. We have recently purchased a CRM system, Evolutive (to be implemented shortly), which is widely used in the Economic Development and Inward Investment sector, and we’re working at a regional level to share best practise and adopt common approaches. Contact has also been made with WG to improve Denbighshire's profile.

A project brief in support of the activity, “Embed effective county business networking and B2B mentoring” is now due in March 2015.

#### [KEY](#)

#### INDICATORS

#### BUSINESS SUPPORT

|                                                                                  |                   |
|----------------------------------------------------------------------------------|-------------------|
| No. of businesses that access business advice & support services during the year | N/A until 2014/15 |
| % of businesses who were satisfied with the quality of advice & support          | N/A until 2014/15 |
| % of businesses reporting that the right advice & support was easy to access     | N/A until 2014/15 |

## LOCAL BUSINESS CONNECTIONS

|                                                                     |                   |
|---------------------------------------------------------------------|-------------------|
| % of businesses who report that they are part of a business network | N/A until 2014/15 |
| % of businesses who report some benefit from their business network | N/A until 2014/15 |

## DCC PROCUREMENT AND LOCAL IMPACT

|                                                              |                                       |
|--------------------------------------------------------------|---------------------------------------|
| £ value of procurement contracts awarded to local businesses | £47,072,401                           |
| Local procurement as a % of total procurement                | ▲ 31.3%                               |
| % of agreed community and social benefit clauses that are:   |                                       |
| a. fully achieved                                            | Means of data capture to be developed |
| b. partially achieved                                        | Means of data capture to be developed |

## IMPROVEMENT ACTIVITY

|                                                                       |           |
|-----------------------------------------------------------------------|-----------|
| Guide and assist development of business advice & support partnership | WITHDRAWN |
| Ensure regulatory services adopt a more business-friendly approach    | GREEN     |
| Embed effective county business networking and B2B mentoring          | POSTPONED |
| Plan effective strategic engagement with the business community       | GREEN     |

## OUTCOME 3

**Opportunities for growth**

## SUMMARY

The overall position for this outcome is Unknown, as too little information is available on which to base a judgement.

There have been changes to the set of Indicators under the heading, “Growth Opportunities”. Originally itemising sectors such as Creative Industries, we now understand two things: 1) this might not be a growth sector, and 2) data does not exist in support of it. Instead, some research will be undertaken to identify the growth sectors for Denbighshire, and also identify means of collecting data in support of tracking their progress. Under this heading, we will be tracking the number of new businesses in the Growth Sectors, and the number of residents employed in Growth Sectors (as commuting out-of-county is likely).

The section of indicators relating to Social Enterprises has been removed. This is because the ECA Board has decided not to segregate this type of business from others. Also, the Board suggests that Denbighshire Voluntary Services Council (DVSC) is better placed to support the sector in future.

The activity, “Further exploit the potential of OpTiC & promote St Asaph Business Park” was briefly postponed but a project brief is due before the ECA Board in June 2014. Postponement has been due to the fact that finite resources necessitate staggered delivery of our projects. This is why the Economic & Community Ambition strategy is likely to be a ten-year one.

Establishment of a strategic relationship with the agricultural sector is an activity that has been postponed and will be reviewed in 2016/17, again due to competing priorities and resource allocation.

[KEY](#)

## INDICATORS

## TOURISM

|                                                          |               |
|----------------------------------------------------------|---------------|
| Total revenue derived from tourism (£m)                  | ▲ (2013) 339  |
| No. of people employed in tourism sector in Denbighshire | ▲ (2013) 5302 |
| No. of residents in accommodation & food services        | WITHDRAWN     |

|        |  |
|--------|--|
| sector |  |
|--------|--|

## GROWTH OPPORTUNITIES

|                                                             |                  |
|-------------------------------------------------------------|------------------|
| No. of new business in Growth Sectors                       | Data Development |
| No. of Denbighshire residents employed in Growth Sectors    | Data Development |
| No. of businesses in production sector                      | WITHDRAWN        |
| No. of businesses in the creative industries sector         | WITHDRAWN        |
| No. of residents employed in the manufacturing sector       | WITHDRAWN        |
| No. of residents employed in the energy & water sector      | WITHDRAWN        |
| No. of residents employed in the agriculture sector         | WITHDRAWN        |
| No. of residents employed in the creative industries sector | WITHDRAWN        |

## SOCIAL ENTERPRISE

|                                                                |           |
|----------------------------------------------------------------|-----------|
| The count of births of new social enterprises                  | WITHDRAWN |
| The one year survival rate for new social enterprises          | WITHDRAWN |
| The three year survival rate for new social enterprises        | WITHDRAWN |
| The number of jobs created within the social enterprise sector | WITHDRAWN |

## IMPROVEMENT ACTIVITY

|                                                                              |           |
|------------------------------------------------------------------------------|-----------|
| Further exploit the potential of OpTiC & promote St Asaph business park      | YELLOW    |
| Map regional growth locations to identify supply chain and job opportunities | GREEN     |
| Business case and implementation plan for Coastal leisure facilities         | YELLOW    |
| Develop an Events Strategy, integrating major and local events               | GREEN     |
| Establish a strategic relationship with the agricultural sector              | POSTPONED |

## OUTCOME 4

**High quality skilled workforce**

## SUMMARY

The overall position for this outcome is Orange: Acceptable. Priorities are to see an increase in the qualification levels for a higher proportion of our residents (which might be achieved by improving the county's job market to attract/retain well-qualified residents); to reduce the number of Year 11 school leavers not in employment, education or training; and to reduce the number of young people claiming Job Seekers' Allowance.

In relation to NEETs, the Education service has looked into the figure supplied by Careers Wales, and there are no obvious trends. We will be meeting with Careers Wales to interrogate the data further, and will make this a priority.

Data for indicators beneath the Advanced Skills for Growth section will be available by September 2014, once the Denbighshire Business Confidence Survey (currently being conducted) is complete.

Four of the activities have been postponed, subject to a review of the section. To date, the key early priorities are about identifying the advanced skills that are needed for growth, with a particular focus on encouraging uptake of (and attainment in) STEM subjects (Science, Technology, Engineering, and Mathematics) and Careers advice to young people. Once we are clearer about the skills that are required we will identify specific improvement actions.

[KEY](#)

## INDICATORS

## SKILLS FOR WORK AND LIFE

|                                                                          |               |
|--------------------------------------------------------------------------|---------------|
| % of the working age population with no qualifications                   | ▼ (2013) 10.2 |
| % of the working age population with qualifications of level 2 and above | ▲ (2013) 72.4 |
| % of the working age population with qualifications of level 4 and above | ▲ (2013) 31.1 |

## CONNECTING PEOPLE WITH JOBS

|                                                                              |                                  |
|------------------------------------------------------------------------------|----------------------------------|
| % of year 11 school leavers not in employment, education, or training (NEET) | ▼ (AY - 2013)<br>4.1 (53 people) |
| % of the working age population claiming Job Seeker's Allowance (JSA)        | ▲ (Mar 2014)<br>3.30             |
| % of the population aged 18 to 24 claiming JSA                               | — (Mar 2014)<br>7.3              |

## ADVANCED SKILLS FOR GROWTH

|                                                                             |                   |
|-----------------------------------------------------------------------------|-------------------|
| % of businesses reporting unfilled vacancies due to unsuitable applicants   | N/A until 2014/15 |
| % of businesses reporting difficulty recruiting staff with the right skills | N/A until 2014/15 |

## ENTERPRISE AND ENTREPRENEURSHIP

|                                                                  |             |
|------------------------------------------------------------------|-------------|
| % of people of working age in Denbighshire who are self employed | ▲ (2013) 13 |
|------------------------------------------------------------------|-------------|

## IMPROVEMENT ACTIVITY

|                                                                      |           |
|----------------------------------------------------------------------|-----------|
| Review current programmes to support skills development              | YELLOW    |
| Ensure our priorities are in the North Wales Skills Development Plan | YELLOW    |
| Support and challenge Careers Wales to improve school career advice  | POSTPONED |
| Improve the availability and quality of apprenticeship opportunities | POSTPONED |
| Develop a county wide Job Brokerage scheme                           | POSTPONED |
| Review & evaluate how enterprise and entrepreneurship are promoted   | POSTPONED |

## OUTCOME 5

## Vibrant towns and communities

## SUMMARY

The overall position for this outcome is Orange: Acceptable. While some of the indicators are performing at a Good or Excellent level, deprivation in some of our areas is a key issue. New data from the Wales Index of Multiple Deprivation (WIMD) will be available later in 2014, but we know that unemployment and low income are still issues for Rhyl West in particular, which has not recovered the way other areas (including other deprived areas) in Wales have. It's likely that Rhyl Going Forward will need to focus not just on completion of the big infrastructure projects but also increasingly on how we derive maximum benefit from them in terms of improving employment and income levels.

Data on the indicator relating to rural business confidence forms part of the results from the aforementioned Denbighshire Business Confidence Survey (results available by September 2014). For both this indicator and the one relating to rural levels of JSA claimants, Rural has been taken to mean all areas except for Rhyl and Prestatyn.

The activity to develop an initiative for all empty shops has been postponed until sometime in the financial year 2015/16, pending a Town Centre Growth & Diversification Plan, which is due to be started in July 2014.

With regard to the activity to, "Deliver priority projects within the Rhyl Going Forward (RGF) work streams", this activity will now be monitored by the RGF Board alone. There was no need for additional oversight from the ECA Board. Likewise, it's suggested that the activity to support North Denbighshire Communities First Clusters is also overseen by the RGF Board.

[KEY](#)

## INDICATORS

## TOWN CENTRES AND HIGH STREETS OF THE FUTURE

|                                                                      |                               |
|----------------------------------------------------------------------|-------------------------------|
| % of vacant town centre premises (Denbighshire average)              | ▲ (2013) 9.75<br>(133 vacant) |
| % of residents reporting overall satisfaction with their town centre | (2013) 62.6                   |
| % of town residents reporting overall satisfaction with              | (2013) 86.0                   |



|                                                                      |                   |
|----------------------------------------------------------------------|-------------------|
| their local area                                                     |                   |
| % of town centre businesses reporting confidence in future prospects | N/A until 2014/15 |

**TACKLING DEPRIVATION AND POVERTY, PARTICULARLY IN PARTS OF RHYL AND UPPER DENBIGH**

|                                                                                                             |           |
|-------------------------------------------------------------------------------------------------------------|-----------|
| % of neighbourhoods (lower layer super output areas) that fall into the 10% most deprived in Wales          | (2011) 10 |
| No. of neighbourhoods (lower layer super output areas) with a claimant count (%) greater than Great Britain | (2011) 18 |
| No. of LSOA with a median household income below Wales                                                      | (2011) 32 |

**RURAL DENBIGHSHIRE**

|                                                                           |                       |
|---------------------------------------------------------------------------|-----------------------|
| % of the rural working age population claiming Job Seekers Allowance      | 1.75%<br>(604 people) |
| % of rural residents reporting overall satisfaction with their local area | (2013) 89.7           |
| % of rural businesses reporting confidence in their future prospects      | N/A until 2014/15     |

**IMPROVEMENT ACTIVITY**

|                                                                             |           |
|-----------------------------------------------------------------------------|-----------|
| Develop initiatives for empty shops                                         | POSTPONED |
| Review parking/traffic management in all towns to support economic growth   | YELLOW    |
| Deliver priority projects within the Rhyl Going Forward work streams        | YELLOW    |
| Support North Denbighshire Communities First Cluster to address deprivation | GREEN     |
| Develop a county wide approach to tackling deprivation and poverty          | YELLOW    |

## OUTCOME 6

## Well-promoted Denbighshire

## SUMMARY

The overall position for this Outcome is Yellow: Good. Although there are two indicators that are classed as Excellent, we need further data before we can be confident that the overall position is Excellent.

Two indicators have been removed because, on reflection, they were not deemed to be reliable indicators of a 'well-promoted Denbighshire'.

The activity to "Undertake market research to better understand target markets and audiences" was postponed for a short period, but a project brief is due to go before June's ECA Board.

We referred to "Ensure a seamless response to Inward Investment enquiries" under Outcome 2. Town & Area Plans are currently subject to a full review that will help guide their next stage of development. Cabinet commissioned the review following consideration of the latest wave of Town & Area Plans and concerns that perhaps the Plans were not sufficiently focused or delivering impact.

[KEY](#)

## INDICATORS

## DENBIGHSHIRE IS RECOGNISED AS A GREAT PLACE TO LIVE

|                                                                          |               |
|--------------------------------------------------------------------------|---------------|
| % of residents satisfied with their area as a place to live              | ▼ (2013) 84.7 |
| % of residents reporting they are likely to move out in the next 5 years | ▼ (2013) 17.9 |
| Number of house sales                                                    | WITHDRAWN     |
| Number of housing new build completions                                  | WITHDRAWN     |

## DENBIGHSHIRE IS RECOGNISED AS A GREAT PLACE TO VISIT

|                    |                       |
|--------------------|-----------------------|
| Number of visitors | ▲ (2013)<br>5,355,400 |
|--------------------|-----------------------|

IMPROVEMENT ACTIVITY

|                                                                             |           |
|-----------------------------------------------------------------------------|-----------|
| Undertake market research to better understand target markets and audiences | POSTPONED |
| Destination Management Plan & the Destination Denbighshire Partnership      | GREEN     |
| Ensure a seamless response to Inward Investment enquiries                   | POSTPONED |
| Embed Town & Area Plans across services, with partners and in communities   | POSTPONED |
| Develop and implement coordinated approach to tackling eyesore sites        | GREEN     |

## OUTCOME 7

**Students achieve their potential**

## SUMMARY

We are using a higher benchmark for Excellence for the educational attainment where Green/Excellent is the best in Wales. The overall position for this outcome is Orange: Acceptable. The percentage of pupils that leave without an approved qualification; the percentage of pupils achieving the level 2 threshold, including English/Welsh & maths; the percentage of pupils who achieve the Core Subject Indicator at Key Stage 4; and the percentage of pupil attendance in Secondary school are currently a Priority for Improvement. One of the performance measures is currently classed as a Priority for Improvement due to a small increase in the number of deficit places in primary schools.

[KEY](#)

## INDICATORS

|                                                                              |                     |
|------------------------------------------------------------------------------|---------------------|
| % of all pupils that leave without an approved qualification                 | ▲ (FY-2014)<br>0.24 |
| % of pupils who achieve the Core Subject Indicator at Key Stage 2            | ▲ (AY-2013)<br>86.0 |
| % of pupils who achieve the Core Subject Indicator at Key Stage 4            | ▼ (AY-2013)<br>49   |
| Average Capped Points Score for pupils at Key Stage 4                        | ▲ (AY-2013)<br>345  |
| % of pupils achieving the level 2 threshold, including English/Welsh & maths | ▼ (AY-2013)<br>53.4 |
| % of pupils achieving the level 2 threshold or vocational equivalents        | ▲ (AY-2013)<br>85.7 |
| % of pupil attendance in primary schools                                     | ▼ (AY-2013)<br>94.3 |
| % of pupil attendance in secondary schools                                   | ▼ (AY-2013)<br>92.4 |
| Average number of school days lost per fixed-term exclusion                  | ▲ (AY-2013)<br>1.9  |

|                                 |                    |
|---------------------------------|--------------------|
| Number of fixed-term exclusions | ▲ (AY-2013)<br>555 |
|---------------------------------|--------------------|

**PERFORMANCE MEASURES**

|                                                               |                      |
|---------------------------------------------------------------|----------------------|
| No. of surplus places as a % of total primary school places   | ▲ (AY-2014)<br>12.95 |
| No. of surplus places as a % of total secondary school places | ▼ (AY-2014)<br>17.89 |
| No. of deficit places as a % of total primary school places   | ▼ (AY-2014)<br>1.22  |
| No. of deficit places as a % of total secondary school places | — (AY-2014)<br>0.00  |
| No. of primary school places provided by mobile classrooms    | ▲ (AY-2014)<br>527   |
| No. of secondary school places provided by mobile classrooms  | ▲ (AY-2014)<br>566   |

**IMPROVEMENT ACTIVITY**

|                                                                                |        |
|--------------------------------------------------------------------------------|--------|
| Bodnant Community School - Extension and remodelling                           | YELLOW |
| Mentoring programme to support year 11 students                                | GREEN  |
| Programme to facilitate the delivery of the Literacy Numeracy Framework        | GREEN  |
| Funding for 21st Century Schools Programme and Modernising Education           | GREEN  |
| Re-structure framework and delivery arrangements of strategic priorities       | YELLOW |
| Review current cluster arrangements                                            | YELLOW |
| Review current provision for students who access the Behaviour Support Service | YELLOW |
| Develop and implement an anti-bullying policy                                  | GREEN  |
| Rhyl High School - New building                                                | YELLOW |
| Programme to reduce the reliance on mobile accommodation                       | YELLOW |
| To establish the Modernising Education Programme Board                         | GREEN  |

|                                                                          |        |
|--------------------------------------------------------------------------|--------|
| Review approach to planned and reactive maintenance works within schools | YELLOW |
| Ysgol Bro Dyfrdwy - Building works for the new area school               | GREEN  |
| Ysgol Dyffryn Ial - Llandegla extension                                  | GREEN  |
| Ysgol Glan Clwyd - Extension and remodelling                             | GREEN  |
| Ysgol Twm o'r Nant - Refurbish and remodel                               | ORANGE |
| Ysgol y Llys - Extension and remodel                                     | GREEN  |
| Governor's Wales Quality Mark                                            | ORANGE |
| Faith-Based Review: Consultation                                         | YELLOW |

## OUTCOME 8

**Residents and visitors to Denbighshire have access to a safe and well-managed road network**

## SUMMARY

We compare our position for the road condition indicators with a group of similar rural local authority areas in Wales. Overall, the current position for this outcome is Yellow: Good. Our B roads are still considered a Priority for Improvement, despite seeing improvement, and satisfaction with the quality of our C roads is also low. The percentage of drop-kerb routes in place continues to be a Priority for Improvement; however, the Service has now identified each of the priority routes and through 2014-15 will be carrying out audits to identify gaps in provision and rectify any shortcomings. The percentage of damaged roads and pavements made safe within target time is also a Priority for Improvement.

Please note that the percentage of road condition defects (CRM queries) resolved within timescale has been withdrawn from the measures for this outcome due to issues with extracting data from the Customer Relationship Management System (CRM). The council has created a business case for a new CRM system.

[KEY](#)

## SURVEY INDICATORS

|                                                                |                   |
|----------------------------------------------------------------|-------------------|
| Residents Survey, % satisfaction with:                         |                   |
| Maintaining main roads in good condition                       | ▲ (2013) 64.9     |
| Maintaining streets in towns & villages in good condition      | ▼ (2013) 61.9     |
| Maintaining rural roads in good condition                      | (2013) 48.8       |
| City, Town & Community Councillor Survey, % satisfaction with: |                   |
| Maintaining main roads in good condition                       | N/A until 2014/15 |
| Maintaining streets in towns & villages in good condition      | N/A until 2014/15 |
| Maintaining rural roads in good condition                      | N/A until 2014/15 |

INDICATORS

|                                                                 |                |
|-----------------------------------------------------------------|----------------|
| % of A, B & C roads that are in overall poor condition          | ▲ (2014) 9.60  |
| % of principal A roads that are in overall poor condition       | ▲ (2014) 3.70  |
| % of non-principal/classified B roads in overall poor condition | ▲ (2014) 8.80  |
| % of non-principal/classified C roads in overall poor condition | ▼ (2014) 14.50 |

PERFORMANCE MEASURES

|                                                                        |                |
|------------------------------------------------------------------------|----------------|
| % structural maintenance spend spent on planned structural maintenance | ▲ (2014) 96.0  |
| % timeliness of category C (Final) Street Works inspections            | ▲ (2014) 10.28 |
| % of damaged roads and pavements made safe within target time          | ▼ (2014) 81.7  |
| % of road condition defects (CRM queries) resolved within timescale    | WITHDRAWN      |
| % of key routes where a drop-kerb route is in place                    | — (2014) 0     |
| % of planned Highways Capital Maintenance Programme achieved           | ▲ (2014) 90.3  |
| No of successful claims during the year (road condition)               | ▼ (2014) 3.00  |

IMPROVEMENT ACTIVITY

|                                                      |        |
|------------------------------------------------------|--------|
| Road Resurfacing                                     | ORANGE |
| Microasphalt                                         | GREEN  |
| Surface Dressing                                     | GREEN  |
| Pedestrian Safety Improvements                       | GREEN  |
| A525 Elwy Bridge                                     | GREEN  |
| A548 Foryd Bridge                                    | GREEN  |
| Dropped Kerbs Project                                | GREEN  |
| Review of preparations - Highways Winter Maintenance | GREEN  |
| Review parking charges                               | GREEN  |
| Develop Minor Works framework                        | GREEN  |



## OUTCOME 9

### Vulnerable people are able to live as independently as possible

#### SUMMARY

The overall position for this outcome is Yellow: Good. On the whole the council is successfully enabling vulnerable people to live independently in Denbighshire. The only concern within this outcome is the proportion of the adult population who are unable to live independently.

Traditionally Denbighshire has always had a very high rate of adults living in residential care compared to other authorities in Wales, and we have been working for many years to reduce it. However, it was always acknowledged that it would take time to bring the rate down. Our ambition for this Corporate Plan is to reduce the number of adults in residential care by 200 by 2017, from 815 to 615. At 31st March 2014, we had reduced the number by 106 to 709, which shows that significant progress has been made. However, Denbighshire still has a higher rate of adults in residential care than most other councils in Wales, which is why the indicator is still showing as red.

#### [KEY](#)

#### INDICATORS

|                                                         |               |
|---------------------------------------------------------|---------------|
| % of the adult population who live independently        | ▼ (2014) 94.7 |
| % of the adult population who cannot live independently | ▼ (2014) 0.95 |

#### PERFORMANCE MEASURES

|                                                                             |               |
|-----------------------------------------------------------------------------|---------------|
| % of people who live independently with modern supportive options           | ▲ (2014) 68.2 |
| % of people who live independently with traditional care options            | ▲ (2014) 31.8 |
| Rate of delayed transfers of care for social care reasons                   | ▲ (2014) 0.54 |
| % of adult clients who do not need social care service following reablement | ▲ (2014) 77.0 |
| Average number of days taken to deliver a Disabled Facilities Grant         | ▼ (2014) 187  |
| The number of new placements of adults whom the                             | ▼ (2014) 148  |

|                                                         |               |
|---------------------------------------------------------|---------------|
| authority supports in care homes (65+)                  |               |
| No. of service users in receipt of assistive technology | ▲ (2014) 1550 |

IMPROVEMENT ACTIVITY

|                                               |       |
|-----------------------------------------------|-------|
| Direct Payments Scheme                        | GREEN |
| Additional Reablement Capacity (£100k)        | GREEN |
| Carers Plan                                   | GREEN |
| Feasibility Study: Extra Care Housing Options | GREEN |

## OUTCOME 10

### Vulnerable people are protected

#### SUMMARY

The overall position for this outcome is Yellow: Good. The council has excellent success protecting vulnerable people in Denbighshire, but there is an exception in terms of the timeliness of core group meetings. In 2013/14, just over 9 out of 10 meetings were held within 10 days of the child protection conference, which is a performance improvement on the previous period but remains below the Wales median.

Steps have been taken over the last few months to increase the number of timely Core Groups meetings, but there are a few circumstances where the key professionals and/or parents are not available within the timescales. These are kept to a minimum and authorised at Service Manager level.

#### [KEY](#)

#### INDICATORS

|                                                              |               |
|--------------------------------------------------------------|---------------|
| % of child referrals that were re-referrals within 12 months | ▲ (2014) 17.2 |
|--------------------------------------------------------------|---------------|

#### PERFORMANCE MEASURES

|                                                                           |               |
|---------------------------------------------------------------------------|---------------|
| % of adult protection referrals completed & the risk has been managed     | ▲ (2014) 100  |
| % of child protection reviews carried out within statutory timescales     | — (2014) 100  |
| % of core group meetings within 10 days of child protection conference    | ▲ (2014) 91.2 |
| % of open cases on child protection register with allocated social worker | ▲ (2014) 100  |

#### IMPROVEMENT ACTIVITY

|                                                            |        |
|------------------------------------------------------------|--------|
| Arrangements for Protecting Vulnerable Children and Adults | YELLOW |
| Signs of Safety Model                                      | YELLOW |
| Intensive Family Support Services                          | GREEN  |

## OUTCOME 11

**To produce an attractive environment for residents and visitors alike**

## SUMMARY

The overall position for this outcome is Green: Excellent. The indicator data, however, identifies an issue with fly tipping. This is because we are reporting this indicator differently from other councils, including incidents that we identify ourselves in addition to incidents reported by the public. The percentage of reported fly tipping incidents cleared within five working days is also a Priority for Improvement. There are again some issues with the quality of the data, as our Customer Relationship Management System (CRM) can only measure how long it takes from when the incident is recorded to when it is closed on the system (rather than when the incident was actually cleared). Going forward in 2014-15 we hope to have addressed these issues.

Please note that the average response time to litter notifications (including dog fouling) has been withdrawn from the measures for this outcome due to issues with extracting data from the Customer Relationship Management System (CRM). The council has created a business case for a new CRM system.

[KEY](#)

## SURVEY INDICATORS

|                                                             |                   |
|-------------------------------------------------------------|-------------------|
| Residents' Survey, % satisfaction with:                     |                   |
| The cleanliness of the streets (local area)                 | (2013) 73.1       |
| The cleanliness of the streets - dog fouling (local area)   | (2013) 50.8       |
| The cleanliness of the streets (nearest town)               | (2013) 74.4       |
| The cleanliness of the streets - dog fouling (nearest town) | (2013) 58.8       |
| City, Town & Community Council Survey, % satisfaction with: |                   |
| The cleanliness of the streets (C,T&CC area)                | N/A until 2014/15 |
| % of C,T&CC who report improvement with dog fouling         | N/A until 2014/15 |

INDICATORS

|                                                                          |               |
|--------------------------------------------------------------------------|---------------|
| The Cleanliness Index                                                    | ▲ (2014) 83.6 |
| The rate of reported fly tipping incidents reported per 1,000 population | ▼ (2014) 23.3 |
| Clean Streets Survey – Improvement Areas                                 | (2014) 97.6   |

PERFORMANCE MEASURES

|                                                                                                     |                |
|-----------------------------------------------------------------------------------------------------|----------------|
| % reported fly tipping incidents cleared within five working days                                   | ▲ (2014) 94.88 |
| % of untidy land incidents resolved within 12 weeks                                                 | ▼ (2014) 47    |
| Average response time to litter notifications (including dog fouling)                               | WITHDRAWN      |
| The rate of fixed penalty notices (all types) issued per 1,000 population (Status TBC in October)   | ▲ (2014) 35.3  |
| The rate of fixed penalty notices (dog fouling) issued per 1,000 population (Status TBC in October) | ▲ (2014) 0.47  |

IMPROVEMENT ACTIVITY

|                                                  |       |
|--------------------------------------------------|-------|
| Review provision of Public Bins                  | GREEN |
| Review street cleaning activities                | GREEN |
| Target problematic areas for environmental crime | GREEN |
| Anti-Dog Fouling Project                         | GREEN |
| Eyesore Sites Project                            | GREEN |

## OUTCOME 12

**The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity to meet the needs of individuals and families**

## SUMMARY

The overall position for this outcome is Orange: Acceptable. However, the current supply of social and affordable housing is considered a Priority for Improvement, as is the supply of housing land. The housing land supply data provided below is, however, is for 2012-13, pre-dating the adoption of the Local Development Plan (LDP). The LDP makes provision for 7500 new homes by 2021 and the land supply figure for 2013-14 will be significantly higher. The 2014 Joint Housing Land Availability Study is to be agreed and published by March 2015. In terms of the performance measures, the speed of determining householder planning applications within eight weeks is also a Priority for Improvement. The council recognises that speed needs to be balanced with quality, but accepts that further improvements should be made in this area. The council will also be looking at upfront work on planning applications (pre-application stage) to support the development and submission of higher quality applications.

[KEY](#)

## INDICATORS

|                                                                                    |              |
|------------------------------------------------------------------------------------|--------------|
| The current supply of social housing                                               | ▼ (2014) 9   |
| The current supply of affordable housing, excl. social                             | ▼ (2014) 7   |
| The current supply of market housing                                               | ▲ (2014) 134 |
| % additional affordable housing units provided                                     | ▲ (2014) 49  |
| % additional affordable housing units granted planning permission (count)          | ▲ (2014) 18  |
| % HMO with a full licence*                                                         | ▲ (2014) 36  |
| Supply of housing land by joint housing land availability study (provisional data) | ▼ (2014) 1.7 |

## PERFORMANCE MEASURES

|                                                               |             |
|---------------------------------------------------------------|-------------|
| % potentially homeless households with homelessness prevented | ▼ (2014) 93 |
|---------------------------------------------------------------|-------------|

|                                                                                              |                |
|----------------------------------------------------------------------------------------------|----------------|
| % of core KPI benchmarked in HouseMark that are in the top quartile                          | ▼ (2014) 41    |
| The average number of calendar days taken to re-let empty properties (standard re-lets only) | ▼ (2014) 34.42 |
| % private sector dwellings returned to occupation                                            | ▼ (2014) 17.7  |
| The number of potential homeless people assisted to find a home                              | ▲ (2014) 30    |
| The average number of calendar days taken to deliver a Disabled Facilities Grant             | ▼ (2014) 187   |
| % householder planning applications determined within eight weeks                            | ▲ (2014) 82    |
| % council properties achieving Welsh Housing Quality Standard                                | ▲ (2014) 99.76 |

## IMPROVEMENT ACTIVITY

|                                                                                   |        |
|-----------------------------------------------------------------------------------|--------|
| Single Access Route to Housing Project                                            | YELLOW |
| HMO Licensing Scheme                                                              | ORANGE |
| Refurbishment in Conservation Area (Brighton Road, Rhyl)                          | GREEN  |
| Refurbishment (Area Renewal Grants)                                               | GREEN  |
| Housing Renewal Projects in private sector housing and environmental enhancements | GREEN  |
| Private sector bringing forward allocated Housing Sites                           | ORANGE |
| Financial Inclusion Strategy 2014-17                                              | ORANGE |
| Satisfaction Survey: Homelessness & Housing Options Service                       | YELLOW |
| Arrangements for Move On accommodation from supported housing                     | GREEN  |
| Redesign/restructure the Homelessness and Housing Option Service                  | ORANGE |
| Action Plan: Relationship with Private Rented Sector                              | YELLOW |
| Encourage the private sector to bring forward allocated housing sites             | ORANGE |
| Agree common allocations policy with SARTH partners                               | YELLOW |

|                                                                                                    |        |
|----------------------------------------------------------------------------------------------------|--------|
| Local Housing Strategy for 2013-18                                                                 | ORANGE |
| Develop an Affordable Housing Programme for 2013/14                                                | YELLOW |
| Revise the Supplementary Planning Guidance on Affordable Housing                                   | YELLOW |
| Deliver energy efficiency initiatives in the private sector housing                                | GREEN  |
| Introduce re-payable loans to allow home owners to improve conditions in the private housing stock | YELLOW |



## OUTCOME 13

## Services will continue to develop and improve

## SUMMARY

The overall position for this outcome is Yellow: Good, with most of the Indicators generating an Excellent status. Although the complaints-related indicator only achieves Acceptable status, there is low tolerance for deviation from 100%, and we are very close to the Acceptable threshold of 95%.

We have not been able to report on the percentage of Modernisation projects that have had a post-implementation review as no Modernisation projects are at this stage as yet.

We've reported the rate of complaints received by DCC per 10,000 population, but no Excellence or Intervention thresholds were set for this indicator. This is because we did not have access to enough comparable data, and we did not know whether comparable processes were being followed in other authorities. Hence, we could not account for the difference in volumes recorded, and could not establish what would be an excellent position. We will track the trend over time.

[KEY](#)

## SURVEY INDICATORS

|                                               |               |
|-----------------------------------------------|---------------|
| Residents' Survey, % satisfaction with:       |               |
| The council is efficient and well-run         | ▲ (2013) 40.8 |
| The council acts on the concerns of residents | ▼ (2013) 38.4 |

## INDICATORS

|                                                                 |            |
|-----------------------------------------------------------------|------------|
| % of projects expected to achieve their benefits                | — (Q) 100  |
| No. of statutory recommendations made by the Wales Audit Office | — (2014) 0 |

## PERFORMANCE MEASURES

|                                                      |                |
|------------------------------------------------------|----------------|
| % of Outcome Agreement grant awarded to Denbighshire | — (2013) 100   |
| % of complaints responded to within corporate        | ▼ (2014) 93.84 |

|                                                                        |              |
|------------------------------------------------------------------------|--------------|
| timescales                                                             |              |
| % of eligible modernisation projects with a post-implementation review | (2014) N/A   |
| Rate of complaints received by DCC per 10,000 population               | (2014) 15.46 |

IMPROVEMENT ACTIVITY

|                                          |       |
|------------------------------------------|-------|
| Customer Feedback and Complaints         | GREEN |
| Establish the Corporate Programme Office | GREEN |
| Resident's Survey                        | GREEN |
| Launch New Website                       | GREEN |

## OUTCOME 14

**More flexible and effective workforce supported by cost efficient infrastructure**

## SUMMARY

The overall position for this outcome is Orange: Acceptable. Reducing running costs is a big challenge for the Council, but there are some significant projects underway to increase efficiency, and these are progressing well.

Of the exceptions, the percentage of people that feel they have the information and IT to work efficiently was initially gauged in 2013, and the survey will be repeated in 2015.

Although our levels of sickness absence remain a Priority for Improvement, the FTE average is down from 9 days, and there is work planned for 2014/15 to further address problem areas.

We are aware that our primary school portfolio emits a relatively high proportion of carbon, compared to the rest of Wales. This is because our electricity consumption in Primary Schools is higher than the Welsh average, and electricity substantially affects our carbon emissions. The Property section is aware of increased ICT equipment in schools, and is investigating ways of reducing consumption by installing switch off software for the computers when they are not being used. A number of schools under refurbishment are also having low energy lighting installed.

The average number of business miles recorded per FTE is 506, which is down from 557 in 2012/13 – a positive improvement. No Excellence threshold has been set for this indicator, but if there were to be a year-on-year increase the performance would become a Priority for Improvement.

The Council has changed the way that this it measures whether its workforce is flexible. Previously it was a count of the number of people that had mobile/remote access to Denbighshire's servers, but policy now states that to be mobile people need mobile server access, a laptop, and a mobile phone. Data is being developed, the original survey repeated, and full reporting will be possible from Q3 2014/15.

Although the percentage of 'key tasks' performed online is 7.43%, it should be noted that this is the average percentage for the year, but our new website was not launched until August 2013. The figure at Q4 was actually

13%, compared to 2% in Q1, so substantial progress had been made during the year.

KEY

**SURVEY INDICATORS**

|                                                                     |             |
|---------------------------------------------------------------------|-------------|
| Staff Survey, % of positive responses to:                           |             |
| I know what is expected of me                                       | (2013) 94.0 |
| I have the skills to do my job effectively                          | (2013) 97.0 |
| I can access the information & I.T. that I need to work efficiently | (2013) 82.0 |

**INDICATORS**

|                                                             |               |
|-------------------------------------------------------------|---------------|
| No. of working days/shifts lost to sickness absence per FTE | ▲ (2014) 8.47 |
|-------------------------------------------------------------|---------------|

**PERFORMANCE MEASURES**

|                                                                                         |                          |
|-----------------------------------------------------------------------------------------|--------------------------|
| % of performance appraisals due that were completed                                     | ▲ (2014) 96.0            |
| Carbon emissions from Denbighshire's corporate office space (carbon kg/m <sup>2</sup> ) | ▼ 50                     |
| Carbon emissions from Denbighshire's primary schools (carbon kg/m <sup>2</sup> )        | ▼ 45                     |
| Carbon emissions from Denbighshire's secondary schools (carbon kg/m <sup>2</sup> )      | ▼ 36                     |
| Corporate Office space occupied by DCC, m2                                              | 16,340                   |
| Average number of business miles recorded per FTE                                       | ▲ (2014) 506             |
| % of mobile staff that have remote access to their work I.T. systems                    | N/A until Q3 2014/15     |
| % of proposed savings through the Modernisation programme achieved                      | <b>New</b> (2014) 64.1%  |
| % of 'Key Tasks' transactions undertaken online                                         | ▲ (2014) 7.43 (baseline) |

**IMPROVEMENT ACTIVITY**

|                                 |          |
|---------------------------------|----------|
| Printer Rationalisation Project | COMPLETE |
|---------------------------------|----------|

|                                                  |          |
|--------------------------------------------------|----------|
| Defining Work Styles Project                     | YELLOW   |
| E-Invoicing & Central Invoice Registration       | GREEN    |
| EDRMS                                            | GREEN    |
| Office Accommodation Review Implementation       | GREEN    |
| Audio/video conferencing implementation          | GREEN    |
| Automated payment kiosks in Ruthin and Prestatyn | COMPLETE |
| Website: Phase 2 - channel shift                 | GREEN    |

## PROJECT REGISTER

## CORPORATE PROJECT REGISTER SUMMARY

## CORPORATE PROGRAMME: ECONOMIC &amp; COMMUNITY AMBITION

|                                                                               |        |
|-------------------------------------------------------------------------------|--------|
| Rhyl Harbour: Bridge, public square, quayside building and extended quay wall | YELLOW |
| Rhyl Harbour: Harbour Empowerment Order                                       | ORANGE |
| Construction Procurement North Wales                                          | GREEN  |

## CORPORATE PROGRAMME: MODERNISATION

|                                                          |       |
|----------------------------------------------------------|-------|
| Electronic Document and Record Management System (EDRMs) | GREEN |
| Electronic Invoicing & Central Invoice Registration      | GREEN |

## CORPORATE PROGRAMME: MODERNISING EDUCATION

|                                                                       |             |
|-----------------------------------------------------------------------|-------------|
| Rhyl New School                                                       | YELLOW      |
| Ysgol Y Llys - Extension, Remodel & Refurbishment                     | GREEN       |
| Bodnant Community School Extension and Refurbishment                  | YELLOW      |
| Ysgol Bro Dyfrdwy Area School: Extension & Refurbishment, Cynwyd Site | GREEN       |
| Ruthin Area Primary School Review                                     | New Project |
| Welsh Medium Primary's North Denbighshire - Ysgol Twm o'r Nant        | YELLOW      |
| Welsh Medium Provision - Ysgol Glan Clwyd Extension & Refurbishment   | New Project |

## CORPORATE PROGRAMME: MODERNISING SOCIAL SERVICES &amp; ENHANCING WELLBEING

|                                     |        |
|-------------------------------------|--------|
| Carer's Development                 | YELLOW |
| Single Point of Access              | YELLOW |
| Vulnerable People Physical Activity | YELLOW |

## PROJECT REGISTER

### ICT STRATEGY

|                 |       |
|-----------------|-------|
| Desktop Refresh | GREEN |
|-----------------|-------|

### RHYL GOING FORWARD

|                                       |        |
|---------------------------------------|--------|
| West Rhyl Housing Improvement Project | YELLOW |
| The Honey Club, Rhyl                  | GREEN  |

### SERVICE: ADULT & BUSINESS SERVICES

|                                                           |        |
|-----------------------------------------------------------|--------|
| Review of Day Services Provision for Older People (North) | GREEN  |
| Financial Inclusion Project                               | YELLOW |

### SERVICE: BUSINESS IMPROVEMENT & MODERNISATION

|                                                        |       |
|--------------------------------------------------------|-------|
| Business Continuity Plan                               | GREEN |
| Denbighshire's T&CC Devolution and Empowerment project | GREEN |

### SERVICE: CHILDREN & FAMILY SERVICES

|                               |       |
|-------------------------------|-------|
| PARIS - Children's Financials | GREEN |
|-------------------------------|-------|

### SERVICE: CUSTOMERS & EDUCATION SUPPORT

|                                  |        |
|----------------------------------|--------|
| Income Management, Cash Receipts | GREEN  |
| Capita Regional MIS              | ORANGE |

### SERVICE: FINANCE & ASSETS

|                                                 |        |
|-------------------------------------------------|--------|
| Office Accommodation Review                     | GREEN  |
| FCC and DCC Joint Strategic Procurement Service | YELLOW |
| PROACTIS eSourcing Rollout                      | ORANGE |

### SERVICE: HIGHWAYS & ENVIRONMENTAL SERVICES

|                                                                       |        |
|-----------------------------------------------------------------------|--------|
| Residual Waste (North Wales Collaboration)                            | GREEN  |
| North Wales Cycling Sustainable Activity Tourism Centre of Excellence | YELLOW |
| H&I Street Lighting HiLight Implementation                            | GREEN  |
| Merged Highways and Environmental Services                            | GREEN  |

## PROJECT REGISTER

---

|                                                   |        |
|---------------------------------------------------|--------|
| Department                                        |        |
| Loggerheads Traffic Congestion Initiative         | YELLOW |
| Foryd Harbour Blue Bridge Concrete Repairs        | GREEN  |
| Corwen Flood Risk Management Scheme               | GREEN  |
| Denbighshire Local Flood Risk Management Strategy | GREEN  |

### SERVICE: HOUSING & COMMUNITY DEVELOPMENT

|                   |        |
|-------------------|--------|
| Excellent Housing | YELLOW |
|-------------------|--------|

### SERVICE: PLANNING & PUBLIC PROTECTION

|                                     |        |
|-------------------------------------|--------|
| Former North Wales Hospital Denbigh | YELLOW |
|-------------------------------------|--------|



**OUTCOME AGREEMENT**

The council, like all councils in Wales, has developed a set of five Outcome Agreements with the Welsh Government. The Outcome Agreements set out how we will work towards improving outcomes for local people within the context of the Welsh Government's national priorities. The amount of grant that is awarded is judged according to two components:

1. Standards of corporate governance, as reported by the Auditor General for Wales (worth 30%).
2. Outcomes achieved (worth 70% of the available grant).

There are no statutory recommendations by the Wales Audit Office that apply to Denbighshire, nor is the authority under any statutory intervention. We are therefore expecting full payment of the corporate governance element (30%).

Our self-assessment for 'outcomes achieved' currently suggests the potential for the maximum loss of four points due to some missed targets. However, this was largely due to reasons outside of the council's control, and our assessment to the Welsh Government strongly argues this.

| Provisional Overall Score | Self-Assessment |
|---------------------------|-----------------|
| 6 out of 10               | Acceptable      |

We expect to receive confirmation shortly of the Welsh Government's assessment, but we remain confident of securing the 8 points required for the full Outcome Agreement grant for 2013/14.

| Outcome                                                                                               | Self-Assessment      | Provisional Score |
|-------------------------------------------------------------------------------------------------------|----------------------|-------------------|
| 1. Growth and sustainable jobs: Improving our infrastructure                                          | Partially successful | 1 out of 2        |
| 2. Education: Improving school attainment                                                             | Partially successful | 1 out of 2        |
| 3. 21st century health care: Ensuring people receive the help they need to live fulfilled lives       | Partially successful | 1 out of 2        |
| 4. Welsh homes / Supporting People: Improving quality and increasing the supply and choice of housing | Partially successful | 1 out of 2        |
| 5. Tackling poverty: Poverty and material deprivation                                                 | Fully successful     | 2 out of 2        |

NATIONAL STRATEGIC INDICATORS

Denbighshire's performance in the statutory indicators is excellent, with 16 in the top quartile (which is more than any other council in Wales).

Tudalen 74

| NSI | Code                                                                                     | Denbighshire | Quartile | Improvement |
|-----|------------------------------------------------------------------------------------------|--------------|----------|-------------|
| 1   | SCA/019 - Adult Protection Referrals - risk managed (%)                                  | 100.00       | 1        | ↑           |
| 2   | SCC/004 - Looked after children with 3 or more placements (%)                            | 10.37        | 3        | ↓           |
| 3   | SCC/041a - Eligible, relevant and former relevant children with pathway plans (%)        | 90.91        | 3        | ↓           |
| 4   | SCC/011b - Children seen alone by a social worker at initial assessment (%)              | 52.55        | 2        | ↓           |
| 5   | SCA/001 - Delayed transfers of care, per 1,000 population 75+                            | 0.54         | 1        | ↑           |
| 6   | *SCA/002a - Older people helped to live at home, per 1,000 population 65+                | 50.34        | 4        | ↓           |
| 6   | SCA/002b - Older people in care homes, per 1,000 population 65+                          | 20.85        | 3        | ↑           |
| 7   | SCC/002 - Looked after children changing school (%)                                      | 8.08         | 1        | ↓           |
| 8   | SCC/037 - Average qualification points score for looked after children                   | 163.86       | 4        | ↓           |
| 9   | SCC/033(d) - Former looked after children in contact with the authority at 19 (%)        | 100.00       | 1        | ↔           |
| 9   | SCC/033(e) - Former looked after children in suitable accommodation at 19 (%)            | 93.75        | 2        | ↑           |
| 9   | SCC/033(f) - Former looked after children in education, training or employment at 19 (%) | 81.25        | 1        | ↑           |
| 10  | **HHA/013 - Homeless prevention (%)                                                      | 92.98        | N/A      | ↓           |
| 11  | PSR/002 - Delivering Disabled Facility Grants (average days)                             | 186.86       | 1        | ↓           |

## NATIONAL STRATEGIC INDICATORS

|    |                                                                                                                           |         |   |   |
|----|---------------------------------------------------------------------------------------------------------------------------|---------|---|---|
| 12 | PLA/006(b) - Additional affordable housing units provided (%)                                                             | 49.19   | 1 | ↑ |
| 13 | PSR/004 - Vacant private dwellings returned to occupation (%)                                                             | 17.74   | 1 | ↓ |
| 14 | EDU/003 - Pupils achieving the KS2 CSI (%)                                                                                | 85.97   | 2 | ↑ |
| 15 | EDU/006ii - Pupils receiving a Welsh teacher assessment in Welsh at KS3 (%)                                               | 19.94   | 1 | ↑ |
| 16 | EDU/017 - Pupils achieving Level 2 threshold including a GCSE grade A*-C in English or Welsh (1st language) and maths (%) | 53.43   | 3 | ↓ |
| 17 | EDU/002i - School leavers with no qualifications (%)                                                                      | 0.24    | 3 | ↑ |
| 17 | EDU/002ii - Looked after school leavers with no qualifications (%)                                                        | 0.00    | 1 | ↔ |
| 18 | EDU/011 - Average qualification points score                                                                              | 553.24  | 1 | ↑ |
| 19 | EDU/015a - SEN statements issued in 26 wks (inc. exceptions) (%)                                                          | 100.00  | 1 | ↔ |
| 19 | EDU/015b - SEN statements issued in 26 wks (exc. exceptions) (%)                                                          | 100.00  | 1 | ↔ |
| 20 | WMT/009(b) - Local Authority collected municipal waste prepared for reuse, recycling and composting (%)                   | 63.21   | 1 | ↑ |
| 21 | WMT/004(b) - Waste sent to landfill (%)                                                                                   | 27.24   | 1 | ↑ |
| 22 | STS/006 - Fly tipping incidents cleared within 5 working days (%)                                                         | 94.88   | 4 | ↑ |
| 23 | THS/007 - Concessionary bus pass holders aged 60+ (%)                                                                     | 80.76   | 3 | ↓ |
| 24 | LCS/002(b) - Visits to sports facilities per 1,000 population                                                             | 6712.97 | 4 | ↑ |
| 25 | LCL/001(b) - Library use, per 1,000 population                                                                            | 7827.37 | 1 | ↑ |

Tudalen 75

\* SCA/002a does not take into account Denbighshire's ambition to meet people's need through reablement and community services rather than managed care. Good performance should be low in this indicator. In that case, Denbighshire's performance for 2013/14 has improved and is in the upper quartile.

\*\*Reference to comparative information for HHA/013 has been removed, which is in line with Welsh Government's approach. This indicator should not be compared between local authorities due to doubts about the consistency of data provided.

## EXTERNAL REGULATION AND INSPECTION WORK

Like all councils in Wales, our work is scrutinised by external regulators to ensure that we use public money efficiently and effectively to deliver benefits for our communities. The Wales Audit Office (WAO) has an annual programme of audit and assessment work which it undertakes in the council, and the conclusions from all this work are brought together in an Annual Improvement Report. Other regulators undertake further work relating to specific service areas, and the main ones are Her Majesty's Inspectorate for Education and Training in Wales (Estyn), and the Care and Social Services Inspectorate for Wales (CSSIW). A summary of the main conclusions from recent external audit and assessment work is provided below. Please note that there has not been an Estyn inspection of the authority in 2013/14.

## WALES AUDIT OFFICE

Each year, the Wales Audit Office reports on how well each council is planning for improvement and delivering their services. The latest Annual Improvement Report for Denbighshire was issued in May 2013, and contained no new recommendations for improvement. Overall, the report concluded that the council made good progress in delivering its improvement programme, however, further improvements were required in a few key services. The council's service performance challenge reviews and other measures to self-evaluate performance are robust; and planning for improvement and arrangements to support improvement are good. The council is likely to make arrangements to secure continuous improvement for 2014-15. The report also contained the following conclusions:

1. The council made good progress in delivering improvements in all of its priority objectives but further improvements are required in a few key services. This conclusion was reached because:
  - The council worked effectively with its business partners to deliver initiatives that support the local economy.
  - The Council has made some progress in improving performance in education, but recognises that further progress is required at key stage 3.
  - The condition of most roads in Denbighshire has improved.
  - The council continues to improve the wellbeing of its most vulnerable citizens.
  - The council has worked effectively to keep Denbighshire's environment attractive, but further work is required to reduce incidents of fly-tipping and improve resident satisfaction.

- The council has helped prevent many people from becoming homeless, but its work to ensure access to affordable housing was less effective.
  - The council has delivered some efficiencies in modernising services, but there has been a lack of progress by the Human Resources service in meeting targets.
2. The council's service performance challenge reviews and other measures to self- evaluate its performance are robust. In particular:
- The council's service performance challenge arrangements are good.
  - The council's performance management arrangements are soundly based.
  - The council has met improvement reporting duties required under the Measure.
  - The council complied with financial reporting requirements.
3. Finally, the council's planning for improvement and its arrangements to support improvement are good. In particular:
- The use of performance standards helps to promote a consistent culture of ambition.
  - The council continues to make good progress in addressing the proposals for improvement identified in the previous Annual Improvement Report.
  - Corporate arrangements are in place to ensure compliance with the council's Welsh Language Scheme;
  - The council has complied with its duties under the Equality Act 2010.
  - Processes for developing the Annual Governance Statement have improved, and the council is taking further action.
  - The council continues to manage its financial position effectively.

## PROPOSALS FOR IMPROVEMENT

1. In order to achieve its objective to modernise services the Council should continue its work to address weaknesses in its Corporate Human Resource Service.

Issues with the Council's Human Resource service are acknowledged, as demonstrated by its presence on the Corporate Risk Register. A HR Improvement Plan is being implemented. So far guidance has been developed for annual leave, the performance appraisal system has

been reviewed, and Vision Time changes are being worked on, in accordance with the plan. A strategy for ensuring leadership development is also in development.

2. The Council should ensure that roles and responsibilities are clear for the achievement of the affordable housing objective.

In response to achieving the affordable housing objective, the council has established a Task and Finish Steering Group to consider the supply of Affordable Housing in all its forms, which shall be reported through to Cabinet in February 2015. The recommendations from this steering group will then inform feedback on improvements to the delivery of affordable housing, the definitions, statistics collected and who they are reported to within Welsh Government to make reporting arrangements leaner and smarter.

#### CARE AND SOCIAL SERVICES INSPECTORATE WALES (CSSIW)

An annual review of Council Social Services performance is undertaken by the Care and Social Services Inspectorate for Wales (CSSIW). The CSSIW annual report provides an overall evaluation of performance and identifies areas of progress and areas for development. The most recent CSSIW report about Denbighshire was published in October 2013, and it contained the following overall conclusions:

1. The council continues to work with an ambitious programme of modernisation, which aims to restructure and shape services and the expectations of citizens. There is evidence of continued progress despite a challenging environment. There is continued strong leadership at departmental and corporate level with effective working relationships with the Lead Member. The use of the Service Performance Challenge approach gives an additional level of internal scrutiny. The director's report provides a coherent narrative that places the council's performance in the context of the modernisation programme, and challenging financial and demographic environments. The modernisation programme is being delivered in the context of achieving efficiency savings and the services are delivering a balanced budget. Both service areas are using savings to "pump prime" further service developments. The Wales Audit Office indicates that the council has ambitious but deliverable plans with effective medium term financial planning.
2. Within Adult Services the evidence indicates that the council's emphasis on early intervention, prevention and reablement has meant that there

are fewer people being supported in residential care, and that more people are able to lead independent lives. Where people do need ongoing support, this is increasingly being provided without recourse to statutory services and within people's own communities. Many people are benefiting from short-term support packages to re-establish their independence and are not requiring any ongoing services. The council recognises that the provision of support to carers needs to improve and there are strategies in place to achieve this. There are some issues, however, in ensuring timely engagement, decision making and action at a strategic level with the local health board. Whilst acknowledging this, the council reports that the commitment to achieving more effective engagement within the Betsi Cadwaladr University Health Board (BCUHB) remains high.

3. In Children's Services Performance against a significant range of national indicators remains amongst the best in Wales. The council provides an effective response to incoming referrals and performs well in fulfilling its responsibilities in relation to children in need and child protection. The council has recognised the need to improve services to young carers and care leavers, and has taken action to achieve this. While the council has maintained and improved performance in a number of indicators relating to Looked After Children we noted that across a number of key indicators performance has deteriorated. This is an area that would benefit from further analysis by the council to understand the reasons underlying the change in performance and to identify what action is required to achieve improvement.
4. CSSIW identified the following potential risks:
  - Continuing ability to influence locality focused strategic planning with the BCUHB.
  - Achieving a smooth succession when the current director retires next year.
5. Overall, there has been a good response to the areas of improvement identified in last year's report. The council has achieved improvement in:
  - Consultation with children and their families in service development and review.
  - Development of commissioning strategies, although not yet fully implemented in practice.

- Improvement in the numbers of core assessments achieved within the required timescale.
  - Increased co-ordination of family support services.
  - Timely reviews of care plans for adults.
  - Improved focus on care leavers and their needs.
  - Improved numbers of annual performance appraisals for staff.
6. In some areas the council has not yet evidenced that they've fully achieved the progress expected. In particular:
- Staff sickness absence which remains high.
  - Improved consistency in the provision of support to families following de-registration from the child protection register.

Where necessary, these matters will remain a focus for CSSIW during the coming year.

7. Finally, CSSIW identified the following areas of good practice:
- Robust internal scrutiny of performance, including "service challenges".
  - Collaborative working with other council departments.
  - Training and supporting service users to provide dignity in care training.
  - Short-listing of volunteers and staff for national awards.
  - Development of market position statements to engage independent and third sector social care organisations in shaping services.



|                            |                                       |
|----------------------------|---------------------------------------|
| <b>Adroddiad i:</b>        | <b>Pwyllgor Archwilio Perfformiad</b> |
| <b>Dyddiad y Cyfarfod:</b> | <b>2 Hydref 2014</b>                  |
| <b>Awdur yr Adroddiad:</b> | <b>Cydlynnydd Archwilio</b>           |
| <b>Teitl:</b>              | <b>Rhaglen Waith Archwilio</b>        |

---

**1. Am beth mae'r adroddiad yn sôn?**

Mae'r adroddiad yn cyflwyno drafft rhaglen waith i'r dyfodol y Pwyllgor Archwilio Perfformiad i'r aelodau ei hystyried.

**2. Beth yw'r rheswm dros lunio'r adroddiad hwn?**

Gofyn i'r Pwyllgor adolygu a chytuno ar ei raglen waith i'r dyfodol, a rhoi'r wybodaeth ddiweddaraf i aelodau ar faterion perthnasol.

**3. Beth yw'r Argymhellion?**

Bod y Pwyllgor yn ystyried y wybodaeth a ddarparwyd a chymeradwyo, adolygu neu addasu eu rhaglen waith i'r dyfodol fel yr ystyrir yn briodol.

**4. Manylion am yr adroddiad.**

- 4.1 Mae Erthygl 6 Cyfansoddiad Cyngor Sir Ddinbych yn nodi cylch gorchwyl, swyddogaethau ac aelodaeth pob Pwyllgor Archwilio, tra bo rheolau'r gweithdrefnau i bwyllgor archwilio wedi'u gosod yn Rhan 4 y Cyfansoddiad.
- 4.2 Mae'r Cyfansoddiad yn amodi bod yn rhaid i bwyllgorau archwilio'r Cyngor baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Drwy adolygu a blaenoriaethu materion mae modd i aelodau sicrhau fod y rhaglen waith yn cyflwyno rhaglen dan arweiniad yr aelodau.
- 4.3 Arfer sydd wedi'i fabwysiadu yn Sir Ddinbych ers nifer o flynyddoedd yw bod pwyllgorau archwilio'n cyfyngu ar nifer yr adroddiadau a ystyrir mewn unrhyw gyfarfod i uchafswm o bedwar, yn ogystal ag adroddiad rhaglen waith y Pwyllgor ei hun. Nod y dull hwn yw hwyluso cael trafodaeth fanwl ac effeithiol ar bob pwnc.
- 4.4 Gofynnir i'r Pwyllgor ystyried ei raglen waith ddrafft ar gyfer cyfarfodydd y dyfodol, fel y manylir yn atodiad 1, a'i chymeradwyo, ei diwygio neu ei newid fel yr ystyrir yn briodol gan ystyried:
  - materion a godwyd gan aelodau'r Pwyllgor
  - y materion a gyfeiriwyd ato gan y Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio
  - perthnasedd i flaenoriaethau'r Pwyllgor/y Cyngor/y Gymuned

- Cynllun Corfforaethol y Cyngor ac Adroddiad Blynyddol Cyfarwyddwr Gwasanaethau Cymdeithasol
  - bodloni'r llwyth gwaith
  - amseroldeb
  - canlyniadau
  - gwybodaeth a materion allweddol i'w cynnwys mewn adroddiadau
  - a fydd y swyddogion a/neu aelodau'r Cabinet perthnasol yn cael gwahoddiad (gan ystyried a yw eu presenoldeb yn angenrheidiol neu yn ychwanegu gwerth). (Ym mhob sefyllfa bydd y penderfyniad yn cael ei rannu gyda'r aelod arweiniol perthnasol)
  - cwestiynau i'w gofyn i swyddogion / aelodau arweiniol y Cabinet.
- 4.5 Wrth ystyried eitemau i'w cynnwys yn y rhaglen waith i'r dyfodol, efallai y byddai aelodau'n cael budd o ystyried y cwestiynau canlynol wrth benderfynu a yw eitem yn addas neu beidio i'w chynnwys ar y rhaglen waith:
- beth yw'r mater?
  - pwy yw'r budd-ddeiliaid?
  - beth sy'n cael ei ystyried mewn mannau eraill?
  - beth sydd angen i archwilio ei wybod? a
  - pwy sy'n gallu cynorthwyo?
- 4.6 Fel y crybwyllwyd ym mharagraff 4.2 uchod, mae Cyfansoddiad y Cyngor yn gofyn i bwyllgorau archwilio baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Er mwyn cynorthwyo'r broses o flaenoriaethu adroddiadau, os yw'r swyddogion o'r farn fod pwnc yn haeddu cael amser i'w drafod ar raglen fusnes y Pwyllgor, mae'n rhaid iddynt wneud cais ffurfiol i'r Pwyllgor ystyried derbyn adroddiad ar y pwnc hwnnw. Gwneir hyn trwy gyflwyno 'ffurflen gynnig' sy'n egluro pwrpas, pwysigrwydd a chanlyniadau posibl y pynciau a awgrymir. Does dim un ffurflen gynnig wedi dod i law i'w hystyried yn y cyfarfod cyfredol.

Adroddiad ar Bobl Nad Ydynt Mewn Addysg, Cyflogaeth na Hyfforddiant (NEET)

- 4.7 Oherwydd yr angen brys i ystyried canfyddiadau'r Grŵp Gorchwyl a Gorffen yn edrych ar y ddarpariaeth Gwasanaethau Gofal Cymdeithasol i Oedolion yn y sir, rhoddodd y Cadeirydd ganiatâd i ohirio'r adroddiad ar NEET nes cyfarfod yn y dyfodol. Mae'r adroddiad hwn wedi'i aildrefnu ar gyfer Ionawr 2015.

Adroddiadau Cwynion 'Eich Llais'

- 4.8 Yn ei gyfarfod nesaf ym mis Tachwedd, disgwylir i'r Pwyllgor ystyried adroddiad ar yr uchod. Er mwyn hwyluso'r gwaith o baratoi'r adroddiad hwn gofynnir i'r aelodau roi sylw i'r adroddiadau misol (yn y ddogfen 'Briff Gwybodaeth' ar wahân) a phenderfynu pa wasanaethau yr hoffent ganolbwyntio arnynt yn y cyfarfod hwnnw.

#### Rhaglen Waith i'r Dyfodol y Cabinet

- 4.9 Wrth benderfynu ar eu rhaglen waith i'r dyfodol mae'n bwysig fod pwyllgorau archwilio yn ystyried amserlen rhaglen waith y Cabinet. Ar gyfer y diben hwn, mae rhaglen waith y Cabinet wedi ei chynnwys yn Atodiad 2.

#### Datblygiad Penderfyniadau'r Pwyllgor

- 4.10 Yn Atodiad 3 mae tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori aelodau am eu gweithrediad.

### **5. Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio**

Dan drefniadau archwilio'r Cyngor mae Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio (GCIGA) yn gweithredu fel pwyllgor cydlynu. Cyfarfu'r Grŵp ar 3 Gorffennaf 2014. Ni chyfeiriwyd unrhyw bynciau ar gyfer ystyriaeth y Pwyllgor hwn. Mae'r Grŵp yn cyfarfod eto ar 23 Medi. Bydd diweddariad llafar yn cael ei roi i'r Pwyllgor yn ei gyfarfod ar 2 Hydref ar unrhyw faterion sy'n codi o'r cyfarfod GCIGAG sy'n effeithio ar y Pwyllgor.

### **6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Bydd archwilio effeithiol yn gymorth i'r Cyngor gynnal y blaenoriaethau corfforaethol yn unol ag anghenion cymunedau a dymuniadau trigolion. Bydd datblygu ac adolygu'r rhaglen waith gydlynol yn barhaus yn cynorthwyo'r Cyngor i fonitro ac adolygu materion polisi.

### **7. Beth yw'r prif gasgliadau o'r Aseiad o'r Effaith ar Gydraddoldeb (EqIA) a gynhaliwyd ar y penderfyniad? Dylid cynnwys templed yr Aseiad o Effaith ar Gydraddoldeb a gwblhawyd fel atodiad i'r adroddiad.**

Ni chynhaliwyd Aseiad o Effaith ar Gydraddoldeb er diben yr adroddiad hwn gan nad yw ystyried rhaglen waith i'r dyfodol y Pwyllgor yn debygol o gael effaith andwyol neu annheg ar bobl sy'n rhannu nodweddion sydd wedi'u diogelu.

### **8. Faint fydd hyn yn costio a sut bydd yn effeithio ar wasanaethau eraill?**

Mae'n bosib y bydd yn rhaid i wasanaethau neilltuo amser swyddog i gynorthwyo'r Pwyllgor gyda'r eitemau a nodwyd yn y rhaglen waith a chydag unrhyw gam gweithredu yn dilyn ystyried yr eitemau hynny.

### **9. Pa ymgynghori sydd wedi digwydd?**

Does dim angen cynnal ymgynghoriad ar yr adroddiad hwn. Fodd bynnag, mae'r adroddiad ei hun a'r ystyriaeth a roir gan y Pwyllgor i'w

raglen waith ar gyfer y dyfodol yn gyfystyr ag ymgynghoriad gyda'r Pwyllgor o ran ei raglen waith.

**10. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Nid oes risg wedi ei ganfod o ran y Pwyllgor yn ystyried ei raglen waith. Fodd bynnag, wrth adolygu ei raglen waith yn rheolaidd gall y Pwyllgor sicrhau bod meysydd sy'n peri pryder yn cael eu hystyried a'u harchwilio fel y maent yn dod i'r amlwg a bod argymhellion yn cael eu gwneud er mwyn mynd i'r afael â nhw.

**11. Grym i wneud Penderfyniad**

Yn unol ag Erthygl 6.3.7 Cyfansoddiad y Cyngor mae'n rhaid i bwyllgorau archwilio'r Cyngor baratoi rhaglen waith a'i hadolygu.

**Swyddog Cyswllt:** Cydlynnydd Archwilio  
Rhif ffôn: (01824) 712554  
E-bost: [dcc\\_admin@denbighshire.gov.uk](mailto:dcc_admin@denbighshire.gov.uk)

**Note: Any items entered in italics have not been approved for inclusion at the meeting shown by the Committee. Such reports are listed here for information, pending formal approval.**

| Meeting     | Lead Member(s)                                | Item (description / title)                     | Purpose of report                                                                                                                                                                                                   | Expected Outcomes                                                                                                                                                                                                 | Author                                 | Date Entered                                         |
|-------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------------------|
| 20 November | <b>Cllr. Hugh Irving</b>                      | 1 Your Voice' complaints performance (Q 1 & 2) | To scrutinise Services' performance in complying with the Council's complaints process                                                                                                                              | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                                                              | Jackie Walley/Clare O'Gorman           | February 2013                                        |
|             | <b>Cllr. Huw LI Jones</b>                     | 2. Street Naming Policy                        | To consider the progress made with the implementation of the new policy                                                                                                                                             | Identification of problems with its implementation and management with a view to devising solutions to improve future performance                                                                                 | Hywyn Williams                         | May 2014                                             |
|             | <b>Cllr. Julian Thompson-Hil</b>              | 3. Agricultural Estate's Performance           | To examine the performance of the Estate during the period of the current Strategy. Report to include details on the number and location of holdings, capital receipts to date and the proposed investment strategy | A clear understanding of the Estate's financial position and its contribution to the local economy ahead of the drafting of a new strategy for the Estate from 2015 onwards                                       | Paul McGrady/David Lorey/David Mathews | June 2014                                            |
|             | <b>Cllr. David Smith</b><br><i>(required)</i> | 4 Provision of CCTV and Out of Hours Service   | To consider the preferred options identified for the delivery, with limited financial resources, of an equitable CCTV and associated Out of Hours service across the County in future                               | Provision of an effective and efficient service will assist the Authority to deliver the corporate priorities of protecting vulnerable people, keeping streets clean and tidy and bring the Council closer to the | Graham Boase/Emlyn Jones               | October 2013<br>(rescheduled March 2014 & June 2014) |

Tudalen 85

Tudalen 86

| Meeting         | Lead Member(s)                                                                | Item (description / title)                                                                                        | Purpose of report                                                                                                                              | Expected Outcomes                                                                                                                                                                                   | Author                                 | Date Entered                         |
|-----------------|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|--------------------------------------|
|                 |                                                                               |                                                                                                                   |                                                                                                                                                | community                                                                                                                                                                                           |                                        |                                      |
| 15 January 2015 | <b>Cllr. Eryl Williams</b><br><i>(representative from GwE also to attend)</i> | 1. Verified External Examinations and Teacher Assessments <b>[Education]</b>                                      | To review the performance of schools and that of looked after children; and GwE's impact on the educational attainment of the County's powers  | Scrutiny of performance leading to recommendations for improvement                                                                                                                                  | Julian Molloy                          | September 2013                       |
|                 | <b>Cllr. Julian Thompson-Hill</b>                                             | 2. Draft Strategy for the Agricultural Estate 2015 onwards                                                        | To examine the draft strategy for the future of the Agricultural Estate                                                                        | A clear viable long-term vision for the Estate that will realise value for money for the Council and contribute towards the development of the local economy                                        | Paul McGrady/David Lorey/David Mathews | June 2014                            |
|                 | <b>Cllr. Huw LI Jones</b>                                                     | 3. Performance in relation to meeting the new Library Performance Standards – 'Libraries are Making a Difference' | To consider the Service's performance in achieving the new standards                                                                           | Identification of any problems encountered with meeting the new standards with a view to resolving them and improving performance and realising the Council's ambition to be close to the Community | Jamie Groves/Arwyn Jones/Roger Elleton | June 2014                            |
|                 | <b>Cllr. Eryl Williams</b><br><i>(required)</i>                               | 4. NEET <b>[Education]</b>                                                                                        | To detail the measures being taken to deal with the number of pupils in the County which are 'not in education, employment or training' (NEET) | To improve performance in education and ensure that none of the County's young people fall into the NEET's category in future and are equipped with the necessary skills to develop the local       | Karen Evans                            | June 2014<br>(rescheduled July 2014) |

| Meeting     | Lead Member(s)                                           | Item (description / title)                                                                            | Purpose of report                                                                                                                                                                                                        | Expected Outcomes                                                                                                                                                           | Author                       | Date Entered  |
|-------------|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------|
|             |                                                          |                                                                                                       |                                                                                                                                                                                                                          | economy                                                                                                                                                                     |                              |               |
|             | <b>Cllr. Barbara Smith</b>                               | 5 Corporate Plan (Q1 & 2) 2014/15                                                                     | To monitor the Council's progress in delivering the Corporate Plan 2012-17                                                                                                                                               | Ensuring that the Council meets its targets, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents | Alan Smith/Nicola Kneale     | May 2014      |
| 26 February | <b>Cllr. Hugh Irving</b>                                 | 1 'Your Voice' complaints performance (Q 3)                                                           | To scrutinise Services' performance in complying with the Council's complaints                                                                                                                                           | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                        | Jackie Walley/Clare O'Gorman | February 2013 |
|             | <b>Cllr. Bobby Feeley</b>                                | 2 Addressing Future Challenges outlined in the Director of Social Services' Annual Report for 2013-14 | To examine the Service's proposals to improve attendance at work by staff; to increase use of Direct Payments and individual Service Funds; and ensure that all carers are offered a review or assessments of their need | Delivery of the Council's corporate priority of assisting vulnerable people to live as independently as possible whilst improving services and realising efficiencies       | Nicola Stubbins/Phil Gilroy  | June 2014     |
|             | <b>Cllrs. Eryl Williams and Huw LI Jones [Education]</b> | 3. Estyn Action Plan – Recommendation 2                                                               | To present:<br>(i) the results of the mapping work to identify all services for children and young people across the County; and<br>(ii) proposals on how the impact and value for money of these services               | Delivery of recommendation 2 of the Estyn Action Plan and ensure that the Council delivers its safeguarding responsibilities and protects vulnerable people                 | Liz Grieve/Roger Ellerton    | July 2014     |

| Meeting  | Lead Member(s)                          | Item (description / title) |                                                             | Purpose of report                                                                                                                                                                   | Expected Outcomes                                                                                                                                                           | Author                       | Date Entered  |
|----------|-----------------------------------------|----------------------------|-------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------|
|          |                                         |                            |                                                             | can be measured for the Authority and partners                                                                                                                                      |                                                                                                                                                                             |                              |               |
| 16 April |                                         |                            |                                                             |                                                                                                                                                                                     |                                                                                                                                                                             |                              |               |
| May/June | <b>Cllr. Hugh Irving</b>                | 1                          | Your Voice' complaints performance (Q 4)                    | To scrutinise Services' performance in complying with the Council's complaints process and to consider the feedback received after service issues and complaints have been resolved | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                        | Jackie Walley/Clare O'Gorman | February 2013 |
|          | <b>Cllr. Julian Thompson-Hill</b>       | 2.                         | Corporate Health and Safety Annual Report                   | To consider the Council's management of general health and safety and fire safety matters                                                                                           | Assurances that the Authority is abiding and conforming with all relevant H&S legislation and therefore mitigate the risk of litigation                                     | Gerry Lapington              | May 2014      |
|          | <b>Cllr. Bobby Feeley</b><br>(required) | 3.                         | Draft Director of Social Services Annual Report for 2014/15 | To scrutinise the content of the draft annual report to ensure it provides a fair and clear evaluation of performance in 2014/15 and clearly articulates future plans.              | Identification of any specific performance issues which require further scrutiny by the committee in future                                                                 | Tony Ward                    | June 2014     |
|          | <b>Cllr. Barbara Smith</b>              | 4                          | Corporate Plan (Q3 & 4) 2014/15                             | To monitor the Council's progress in delivering the Corporate Plan 2012-17                                                                                                          | Ensuring that the Council meets its targets, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents | Alan Smith/Nicola Kneale     | May 2014      |



| Meeting   | Lead Member(s)             | Item (description / title)           | Purpose of report                                                                                                                | Expected Outcomes                                                                                                                                                                                                | Author                | Date Entered   |
|-----------|----------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------------|
| September | <b>Cllr. Barbara Smith</b> | 1. Annual Performance Review 2014/15 | To seek Scrutiny's view on the Council's Annual Performance Review report prior to its submission to County Council for approval | Participation in the consultation on the Annual Report will assist the Committee to identify areas of weakness and build them into its future work programme with a view to realising improvements going forward | Alan Smith/Keith Amos | September 2014 |

**Future Issues**

| Item (description / title) | Purpose of report | Expected Outcomes | Author | Date Entered |
|----------------------------|-------------------|-------------------|--------|--------------|
|                            |                   |                   |        |              |
|                            |                   |                   |        |              |

**Information/Consultation Reports**

| Date                                         | Item (description / title)                                             | Purpose of report                                                                                                                                                                    | Author                       | Date Entered   |
|----------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------|
| <b>Monthly Information Bulletin</b>          | Your Voice Complaints Procedure                                        | Details of number of complaints received and dealt with for each Service via the 'Your Voice' procedure to inform the information required in the quarterly reports to the Committee | Jackie Walley/Clare O'Gorman | June 2014      |
| <b>Available during the summer term 2014</b> | Use of Supply Teachers [Education – to be shared with coopted members] | To detail the use made of supply teachers within the county during recent years and to date this year. The report to detail the costs to the Council                                 | Karen Evans                  | September 2013 |

|                                      |              |                                                                                                                                                                                                                                                                       |                              |           |
|--------------------------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------|
| [Information]<br><b>[Education]</b>  |              | of hiring supply teachers, the lengths of time for their hire, the expectations/objectives given to them upon engagement and the quality monitoring arrangements in place to evaluate their effectiveness                                                             |                              |           |
| <b>January 2015</b><br>[Information} | HR Framework | To detail the progress made in addressing the risk identified in the Corporate Risk Register and outline the progress made in delivering the Improvement Plan and the actions identified and implemented following publication of the Internal Audit follow-up report | Gary Williams/Roger Ellerton | July 2014 |

**Note for officers – Committee Report Deadlines**

| Meeting     | Deadline          | Meeting         | Deadline           | Meeting     | Deadline           |
|-------------|-------------------|-----------------|--------------------|-------------|--------------------|
| 20 November | <b>6 November</b> | 15 January 2015 | <b>30 December</b> | 26 February | <b>12 February</b> |

Performance Scrutiny Work Programme.doc

Updated 19/09/14 RhE

Tudalen 90

Cabinet Forward Work Plan

Appendix 2

Tudalen 91

| Meeting             |   | Item (description / title)                          | Purpose of report                                                                                             | Cabinet Decision required (yes/no) | Author – Lead member and contact officer |
|---------------------|---|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------|------------------------------------------|
| <b>30 September</b> | 1 | Finance Report Update                               | To update Cabinet on the current financial position of the Council                                            | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |
|                     | 2 | Treasury Management Report                          | Annual review of the performance of the Council's treasury management                                         | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |
|                     | 3 | Food Hygiene Rating Act – Delegated Authority       | To provide delegated powers to the Head of Planning and Public Protection to authorise officers under the Act | Yes                                | Cllr David Smith / Emlyn Jones           |
|                     | 4 | Control of Horses (Wales) Act – Delegated Authority | To provide delegated powers to the Head of Planning and Public Protection to authorise officers under the Act | Yes                                | Cllr David Smith / Emlyn Jones           |
|                     | 5 | Mobile Homes Act – Delegated Authority              | To provide delegated powers to the Head of Planning and Public Protection to authorise officers under the Act | Yes                                | Cllr David Smith / Emlyn Jones           |
|                     | 6 | School Transport Policy                             | To consider changes to the current policy                                                                     | Yes                                | Cllr Eryl Williams / Jackie Walley       |
|                     | 7 | Items from Scrutiny Committees                      | To consider any issues                                                                                        | Tbc                                | Scrutiny Coordinator                     |

Cabinet Forward Work Plan

Tudalen 92

| Meeting           | Item (description / title) |                                                                            | Purpose of report                                                                              | Cabinet Decision required (yes/no) | Author – Lead member and contact officer   |
|-------------------|----------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------|--------------------------------------------|
|                   |                            |                                                                            | raised by Scrutiny for Cabinet's attention                                                     |                                    |                                            |
| <b>28 October</b> | 1                          | Finance Report Update                                                      | To update Cabinet on the current financial position of the Council                             | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady   |
|                   | 2                          | Denbighshire Highways and Civil Engineering Contractor Framework Agreement | To approve the framework agreement                                                             | Yes                                | Cllr David Smith / Ian Hewitt              |
|                   | 3                          | Bareland at Pentre Lane, Rhuddlan                                          | To consider declaring land surplus to requirements with a view to disposing on the open market | Yes                                | Cllr Julian Thompson-Hill / David Matthews |
|                   | 4                          | Bareland at Meliden Road, Dyserth                                          | To consider declaring land surplus to requirements with a view to disposing on the open market | Yes                                | Cllr Julian Thompson-Hill / David Matthews |
|                   | 5                          | Land at the rear of the former H M Stanley Hospital, St. Asaph             | To consider declaring land surplus to requirements with a view to disposing on the open market | Yes                                | Cllr Julian Thompson-Hill / David Matthews |
|                   | 6                          | Items from Scrutiny Committees                                             | To consider any issues raised by Scrutiny for Cabinet's attention                              | Tbc                                | Scrutiny Coordinator                       |
|                   |                            |                                                                            |                                                                                                |                                    |                                            |

Cabinet Forward Work Plan

| Meeting            | Item (description / title) |                                                                   | Purpose of report                                                                                               | Cabinet Decision required (yes/no) | Author – Lead member and contact officer |
|--------------------|----------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------------------|------------------------------------------|
| <b>25 November</b> | 1                          | Tenancy Terms and Conditions and Service Charges                  | To consider updated tenancy terms and conditions and charges for additional landlord services                   | Tbc                                | Cllr Hugh Irving / Stephen Collins       |
|                    | 2                          | Finance Report Update                                             | To update Cabinet on the current financial position of the Council                                              | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |
|                    | 3                          | Denbighshire Supporting People Local Commissioning Plan 2015 - 18 | To approve the Plan for submission to the North Wales Regional Collaborative Committee and the Welsh Government | Yes                                | Cllr Bobby Feeley / Sophie Haworth-Booth |
|                    | 4                          | Items from Scrutiny Committees                                    | To consider any issues raised by Scrutiny for Cabinet's attention                                               | Tbc                                | Scrutiny Coordinator                     |
|                    |                            |                                                                   |                                                                                                                 |                                    |                                          |
| <b>16 December</b> | 1                          | Finance Report Update                                             | To update Cabinet on the current financial position of the Council                                              | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |
|                    | 2                          | Items from Scrutiny Committees                                    | To consider any issues raised by Scrutiny for Cabinet's attention                                               | Tbc                                | Scrutiny Coordinator                     |
|                    |                            |                                                                   |                                                                                                                 |                                    |                                          |
| <b>13 January</b>  | 1                          | Finance Report Update                                             | To update Cabinet on the current financial position of                                                          | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |

Cabinet Forward Work Plan

Tudalen 94

| Meeting            | Item (description / title) |                                          | Purpose of report                                                        | Cabinet Decision required (yes/no) | Author – Lead member and contact officer |
|--------------------|----------------------------|------------------------------------------|--------------------------------------------------------------------------|------------------------------------|------------------------------------------|
|                    |                            |                                          | the Council                                                              |                                    |                                          |
|                    | 2                          | Items from Scrutiny Committees           | To consider any issues raised by Scrutiny for Cabinet's attention        | Tbc                                | Scrutiny Coordinator                     |
|                    |                            |                                          |                                                                          |                                    |                                          |
| <b>17 February</b> | 1                          | Finance Report                           | To update Cabinet on the current financial position of the Council       | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady |
|                    | 2                          | Affordable Housing Task and Finish Group | To consider the findings of the Affordable Housing Task and Finish Group | Tbc                                | Cllr David Smith / Graham Boase          |
|                    | 3                          | Items from Scrutiny Committees           | To consider any issues raised by Scrutiny for Cabinet's attention        | Tbc                                | Scrutiny Coordinator                     |
|                    |                            |                                          |                                                                          |                                    |                                          |

Note for officers – Cabinet Report Deadlines

| <i>Meeting</i>   | <i>Deadline</i>     | <i>Meeting</i> | <i>Deadline</i>   | <i>Meeting</i>  | <i>Deadline</i>    |
|------------------|---------------------|----------------|-------------------|-----------------|--------------------|
|                  |                     |                |                   |                 |                    |
| <b>September</b> | <b>16 September</b> | <b>October</b> | <b>14 October</b> | <b>November</b> | <b>11 November</b> |

Updated 17/09/14 - KEJ

Cabinet Forward Work Programme.doc

## Cabinet Forward Work Plan

Mae tudalen hwn yn fwiadol wag



## Progress with Committee Resolutions

| Date of Meeting | Item number and title                                                                                                                                                        | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Progress                                                                                                                                                                  |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 17 July 2014    | <b>5. Post Inspection Action Plan in Response to the Estyn Inspection on the Quality of Local Authority Education Services for Children and Young People in Denbighshire</b> | <p><b>RESOLVED</b> that –</p> <p>(a) the information provided with regards to progress in addressing Estyn’s recommendations be noted;</p> <p>(b) as a result of the maintained improvement in the accuracy of teacher assessments at the end of Key Stage 3, further stand-alone reports on this matter were not required. In future this aspect would be monitored through the annual report submitted to the Committee on external examination results and teacher assessments, and</p> <p>(c) once the mapping work had been completed, a further report be presented to the Committee in early 2015 outlining the results of that work and proposals on how the impact and value for money of the services to children and young people across the county could be measured.</p> | <p>Officers advised of the Committee’s decision</p> <p>Report’s presentation scheduled into the Committee’s forward work programme for February 2015 (see Appendix 1)</p> |
|                 | <b>6. HR Framework</b>                                                                                                                                                       | <p><b>RESOLVED</b> that having considered the information provided on the progress made in addressing the risk identified in the Corporate Risk Register to ask that an information report be submitted to members in six months’ time outlining the progress made in delivering the HR Improvement Plan and</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <p>Information report included in the Committee’s forward work programme for circulation during January 2015 (see</p>                                                     |

|  |                                       |                                                                                                                                                                                              |                                                                                                                              |
|--|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
|  |                                       | the actions identified and implemented following publication of the Internal Audit follow-up report.                                                                                         | Appendix 1)                                                                                                                  |
|  | <b>7. Health and Safety Reporting</b> | <b>RESOLVED</b> to endorse the steps taken to date to identify the issues associated with the reporting of the health and safety incidents and the actions being undertaken to address them. | The next annual report has been scheduled into the Committee's forward work programme for early summer 2015 (see Appendix 1) |

Document is Restricted

Mae tudalen hwn yn fwriadol wag

Document is Restricted

Mae tudalen hwn yn fwriadol wag

Document is Restricted

Mae tudalen hwn yn fwriadol wag



Document is Restricted

Mae tudalen hwn yn fwriadol wag

Document is Restricted

Mae tudalen hwn yn fwriadol wag

Cod Ymddygiad Aelodau

**DATGELU A CHOFRESTRU BUDDIANNAU**

Rwyf i,  
 (enw)

\*Aelod /Aelod cyfetholedig o  
 (\*dileuer un)

**Cyngor Sir Ddinbych**

**YN CADARNHAU** fy mod wedi datgan buddiant **\*personol / personol a sy'n rhagfarnu** nas datgelwyd eisoes yn ôl darpariaeth Rhan III cod ymddygiad y Cyngor Sir i Aelodau am y canlynol:-  
 (\*dileuer un)

Dyddiad Datgelu:

Pwyllgor (nodwch):

Agenda eitem

Pwnc:

Natur y Buddiant:

Llofnod

Dyddiad

Mae tudalen hwn yn fwriadol wag